

LEWALITABA

Leselinyana la Lekhotla la Taolo ea Motlakase le Metsi Lesotho

TSE KA SEHLOOHONG:

Lekhotla le bopa likomiti
tša boemeli ba sechaba
literekeng **13**



TSE KA HARE...

6

Lipehelo tsa ho
khoholoa hoa phephelo
ea Motlakase le Metsi

9

'Moka oa bo 14 oa
RERA o tsoela pele

14

Ho kena lipakeng
e le mokhoa o mong
oa ho rarolla litletlebo



U tšoenyehile ka Boleng ba Metsi?

Hape le...

- *Likhakanyo tsa khokelo tsa metsi • Khokelo tsa metsi*
 - *Khaolo ea phephelo ea metsi • Khokelo*
 - *Khaolo ea phephelo e bakiloeng ke bothata*
ba marang-rang a WASCO?

Lekhotla la Taolo ea Motlakase le Metsi (LEWA) le hlahisitse litokomane tse 'maloa tseo ka tsona taolo ea metsi le likhoerekhoere e tlang ho phethahatsoa ka tsona. Ka hara tse ling, Lekhotla le hlahisitse tokomane ea Lipehelo tsa Boleng ba Litšebeletso le Phephelo tsa Metsi le Likhoerekhoere (Urban Water Quality of Service and Supply Standards - QOSSS). Tokomane ena molemo oa eona ke hore K'hamphani ea Metsi le Likhoerekhoere (WASCO) e fane ka litšebeletso e ipapisitse le lipehelo tse behiloeng tse kahar'a eona. WASCO e lebelletsoe hore ebe e qalile ho kenya lipehelo tsena tšebetsong ho tloha ka Mphalane 2013.

*Molemong oa litšebeletso
tse phethahetseng holim'a metsi
le likhoerekhoere literopong.*





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LEWA LITABA ke leselinyana la Lekhotla
la Taolo ea Motlakase le Metsi. Le
hatisoa ka Senyesemane le Sesotho. Le
fuo batho bohle ba nang le thahasello
litabeng tsa Lekhotla.

Maikutlo a hlahang leselinyaneng ha
se a Lekhotla. Lipapatso tse hlahang
ka ho lona ha se tse supang maikutlo
a Lekhotla.

Litaba tse hlahang ka ho lona li ka
hatisoa ntle le tefello ha feela ho
ngoloa hore li tsoa ho LEWA LITABA.
Re ipiletsa hore batho ba eelloe hore
ho nka nakoana ho etsetsa, ho tlosa
le ho etsa liphetho lethathamong la
batho ba fumanang LEWA LITABA.

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TSE KA HARE

SELELEKELA KA MOOKAMELI

Sustainable service delivery in the context of good governance 2

LEKHOTLA PHUTHEHONG EA SELEMO EA AFUR

hosted by Rwanda Utilities Regulatory Authority 3

POLOKEHO LIKOTSING TSE BAKOANG KE MOTLAKASE

Staying away from dangerous activities offers peace of mind 4

LIPEHELO TSA HO KHAOLOA HOA PHEPELO

ea motlakase le metsi 6

LIPOTSO TSE BOTSOANG

hangata ka LEWA 7

'MOKA OA BO-14

oa RERA o tsoela pele 9

'MOKA OA SELEMO OA ESAWAS O HOLIMA

boleng ba metsi oa tsoaroa 11

LEKHOTLA LE THEHA LIHLOPHA

tse bang le thahasello litšebeletsong tsa lona 13

BOKENA LIPAKENG KE MOKHOA

o mong oa ho rarolla ho hloka kutloano 14



Babali ba ratehang,

Ke sa boela ke u amohela leselinyaneng lena la Lekhotla la Taolo ea Motlakase le Metsi Lesotho (LEWA).

Khatisong ena re le qaqisetsa ka litaba tsa ha LEWA e ne e le karolo ea makhotla a neng a phuthehile mane Kigali, Rwanda, mmokeng oa bo leshome le metso e mene (14) oa Selemo le Selemo oa 'Mamekhatlo ea Makhotla a Taolo ea Metsi, Matla, lipalangoang le Likhokahanyo Afrika (African Forum for Utility Regulators). Sepheo sa 'moka e ne e le ho batalatsa mabala bakeng sa hore ho be le lipuisano tsa hore na makhotla a taolo a ka thusa joang hore maano a entsoeng ke mebuso a kene tšebetsong ka katleho hammoho le tsamaiso e hloekileng ea mafapha a laoloang linaheng ka ho fapana.

Ka tsela e tšoanang re na le litaba tsa 'Moka oa Selemo le Selemo oa bo 14 oa 'Mamekhatlo oa Makhotla a Taolo ea Motlakase a Afrika e Boroa (RERA) hammoho le oa Selemo le Selemo oa 'Mamekhatlo ea Makhotla

Selelekela ka Mookameli

a Taolo ea Litšebeletso tsa Metsi Afrika Bochabela le Boroa (ESAWAS) o holim'a boleng ba metsi e le karolo ea ho fihlella Lipehelo tsa Moshoelella oa Ntšetsopele oa botšelela (Sustainable Development Goal - No-6). Liketsahalo tseo li ne li le le Livingstone Zambia ka bobeli ba tsona.

Litaba tsa boipaballo likotsing tse ka bakoang ke motlakase ke tse ling tsa taba tsa bohlokoa phatlalatsong ena. Joaloka kamehla re ntse re le hlahlella ka thuto holim'a lipehelo tsa ho khaoloa hoa phephelo ea motlakase le metsi. Ho feta mona litokelo le boikarabello ba basebelisi ba motlakase le metsi mmoho le bokena-lipakeng (mediation), e le mokhoa o mong oa ho rarolla litletlebo lia tšohloa.

Ele karolo ea ho tsebisa bohle ka Lekhotla mesebetsi ea lona e ea hlaloso. Ho feta mona Lekhotla le ntse le bopa likomiti tsa boemeli ba sechaba literekeng.

Sepheo sa ho theha boemeli bona ke hore li tle li behe leihlo holim'a boleng ba phano ea litšebeletso, le ho pharalatsa kutloisiso ea litaba tsa LEWA sechabeng, litabeng tsa litheko tsa litšebeletso tsa metsi le motlakase le tse ling.

Taba e 'ngoe ke ho bokelletsa litabatabelo tsa sechaba litšebeletsong tse laoloang literekeng 'me ebe ho li tsebisa Lekhotla ho li arabela ☐

Lebohang K. Moleko (Professor)
Chief Executive



Lekhotla phuthehong ea selemo ea AFUR

Ho tloha ka la 20 ho isa ka la 24 Pulungoana 2017, Lekhotla la Taolo ea Motlakase le Metsi Lesotho (LEWA) ile la e ba teng 'Mokeng oa bo-14 oa 'Mamekhatlo ea Makhotla a Taolo ea Metsi, Matla, lipalangoang le Likhokahanyo Afrika (African Forum for Utility for Regulators-AFUR) o neng o tšoaretsoe Kigali, Rwanda.

Mmokeng ona baeti ba amohetsoe ke lekhotla la Taolo la Rwanda. 'Moko-tabo oa mmoka o ne o le holim'a bolaoli bo ka matlafatsang litšebeletso tsa moshoelella Afrika.

Sepheo sa 'Moka e ne e le ho batalatsa mabala bakeng sa hore ho be le lingangisano hore na makhotla a taolo a ka thusetsa joang hore maano a entsoeng mebuso a kene tšebetsong ka katleho. 'Moka o boetse oa khothaletsa litho ho nahana ka maano a moshoelella.

'Moka o ile oa tiisa hore ke taba ea bohlokoa hore makhotla a taolo a iketsetse maano a hlokalang e le ho etsa tlatsetso ho anetseng litšebeletso tsa moshoelella kahar'a lichaba tsa Afrika. Ba kenetseng 'moka ba boetse ba lumellana hore makhotla a taolo ea litšebeletso a molemo haholo phanong ea litšebeletso

ekasitana le ho akofisa tsamaiso e ntle.

'Mokeng oa LEWA e ile ea ba molula-setulo oa Seboka se Akaretseng sa Selemo le Selemo se neng se tsoaroa lekhetlo la bo 15. Lekhotla kamehla le etsa maoala a ho hokahanya tšebetso ea lona le balekane ba lona ba machaba e le ka sepheo sa ho arolelana malebela a tšebetso. 'Moka o ile oa hloaea bohlokoa ba ho matlafatsa litšebeletso tse laoloang kahar'a hloahloa ea Afrika.

Baemeli ba makhotla a mangata a linaha tsa Afrika, ba neng ba le teng mona ba ile ba hlalisa litokomane tseo ba li ngotseng tse amanang le ntlafatso e ka etsoang holim'a taolo ea phano ea litšebeletso tsa bohlokoa. Har'a se neng se hlaha haholo litabeng tsa bona e ne e le ho khothaletsa hore ho be le ntlafatso ea moshoelella ea litšebeletso tse laoloang ke ona makhotla.

LEWA e ne e emetsoe ke Mookameli oa eona e leng Professor Lebohang Moleko, a tlatsitsoe ke liofisiri tse tharo e leng bontate Falla Seboko, Monti Ntlopo le Paseka Khetsi. Mongoli oa AFUR Debbie Roets o ile a hokahanya mmoka ka bokhabane □



Musoni gives opening remarks during the conference.

Polokeho likotsing tse bakoang ke motlakase

Boipaballo likotsing tse ka bakoang ke motlakase ke ntho ea mantlha eo ho sa lokeleng hore e nkoe hanyane. Bohle re tla hopola hore Lekhotla la Taolo ea Motlakase le Metsi Lesotho (LEWA), ka molao o le thehileng, le lokela ho etsa sohle se matleng a lona ho bona hore lefapha la Motlakase la Lesotho (ESI) le baballehile.

ka khotso moeeng. Ke boikarabello ba basebelisi ba litšebeliso tsa motlakase ho hlokomela hore polokeho

ea bona malapeng e maemong a amohelehileng.

Leha motlakase o etsa hore maphelo a rona a ntlafale, re lokela ho hlokomela hore tšebeliso e mpe ea ona, e ka ba kotsi ho rona. Ka hona, re lokela ho ba seli tšebelisoeng ea oona. Lintlha tsa bohlokoa tseo basebelisi ba motlakase ba lokelang ho li ela seli ke tse latelang.

Litlhokomeliso tse akaretsang:

5

HO Fihlela POLOKEHO:

Sebelisa lithapo tsa motlakase hantle.

Ho hakangoa hore **mello e 3,300 ea malapeng** bakoa ke lithapo tsa phitisetso ea motlakase selemo le selemo, 'me e **bolaea batho ba 50, e lematse ba ka bang 270**. Lithapo tsa motlakase li ka futhumala haholo 'me tsa baka mollo ha li sebelisoa hantle. Ka hona, boloka leseli lena la temoso e le ho **boloka malapa le libaka tsa t-ebetso li bolokehile**.

- Se ke oa kopanya lithapo tsa phitisetso ea motlakase.
- Netefatsa hore lithapo tsa phitisetso ea motlakase li sebetse feela thepeng eo e lekanang matla a eona a t-ebetso.
- Se imetse lithapo tsa phitisetso ea motlakase.
- Hlahloba lithapo tsa phitisetso ea motlakase pele li sebetse. Sheba lintlha tse kang, a na lithapo li khaohlile kapa likhoehlile.
- Se ke oa tlohela lithapo tsa phitisetso ea motlakase li leketlile maboteng, moo ho tsamauoang kapa ka ha ra siling (ceiling).
- Reka feela lithapo tsa phitisetso ea motlakase tse netefalitsoeng ke mafapha a lipehelo.
- Boloka lithapo tsa ka ntle li sena lehloa kapa metsi.
- Tsebeliso e boima ea lithapo tsa phitisetso tsa motlakase e supa hore o na le tlhoko ea kanetso ea phitisetso ea motlakase.
- Se tsoare thepa ea motlakase ka lipekere ha o batla hore li be leboteng.
- Se ke oa sebelisa polaka e li phini li tharo (three-prong plugs), ho sokete (socket outlet) e masoba a mabeli. Se ke oa khaola.
- Se sebelise lithapo e le mokhoa oa ho hokela motlakase lepeng kapa khoepong ea hao.

Se ke oa sebelisa lithapo tsa phitisetso ea motlakase tse masoba a mangata (power strip) li-heatareng tsa motlakase kapa lisebelisoa tse bululang moea o chesang, kaha li na le khonahalo ea ho chesa haholo hoo e ka lebisang ho tukeng.



4

- Se ke oa kenya monoana, masobeng a kenyang thepa ea motlakase. O ka nna oa lematsoa ke motlakase.
- Se ke oa beha mochini o omisang moriri; seea-le-moea kapa lisebelisoa tse ling tsa motlakase pel'a mochini o hlatsoang kapa moo ho hlapeloang. Motlakase le metsi ha li kopana li etsa kotsi!
- Se ke oa hula polaka (plug) e keneng likhoeleng tsa motlakase ka mohala. Motlakase o ka qhoma ho tsoa mohaleng 'me seo se ka u bakela mathata hang-hang.
- Se ke oa beha lino-mapholi ka holim'a lisebelisoa tsa ho bapala kapa thepa ea motlakase. Lino-mapholi li ka qhaleha holim'a thepa eo ea motlakase 'me oa u chesa.
- Tsamaella thoko haholo ho libaka tse nang le matšoao a tlhokomeliso motlakaseng. Libaka tseo li kotsi esita le ho batho ba baholo.
- Se hloelle lifateng tse pel'a lithapo tsa motlakase. U ka tšoara e 'ngoe ka phoso 'me motlakase oa u bolaea.

Tlhokomelo ea li-fuse, distribution box le tse ling:

- Ha thepa e fepelang motlakase e cha, tima lisebelisoa tsohle le mabone pele u kenya "fuse" e 'ngoe tšebetsong.
- Sebelisa toche kapa lebone le leholo ele hore u se kenye fuse ka lefifi.
- Lintho tse khoehlileng tse fetisang motlakase joaloka li-fuse li ka cha. Se ke ua sebelisa chelete ea tšepe ho fetisa motlakase kapa ntho engoe feela ea tšepe.

Tlhokomelo ea khoele tsa motlakase katlung (extension cord) le lihlooho tsa tsona (liplugs):

- Se ke ua ntša thepa ea motlakase tšebetsong ha matsoho a hau a le metsi kapa u thetsitse thepa e nang le tšepe
- Se ke ua ntša e 'ngoe ea metsu ea plug kapa hona ho e etsa e se sebetse. Sebelisa li-plug tse metsu e meraro ha u le kantle ho ntlo.
- Se behe licord letsatsing kapa pela mofuthu kapa metsi
- Se sebelise li-plug kapa li-extension cord tsa khale kaha li ka baka likotsi.

Tlhokomelo ea thepa e 'ngoe ea motlakase:

- Ntša mochini o omisang oa bohobe (toaster, pele u ntša lijo tse paketsoeng ka teng.
- Ntša lisebelisoa tsa hau phepelong ea motlakase ha u li sa sebelise.
- Boloka thepa ea hau ea motlakase thoko le metsi.
- Ha o sebelisa mochini o kutang mohloa oa motlakase, o sebelise feela ha mohloa o se metsi ☐



**Motlakase o kotsi
ha o sebelisoa
hampe!**

Ke 'nete hore motlakase o bohlokoa haholo maphelong a rona ka kakaretso. Ho tloha nakong eo re tsohang, ho fihlela ha re robala, re sebelisa motlakase. Ka lebaka lena, ke ntho e sa makatseng hore re o sebelisa ntle le ho se nahane mathata a ka bakoang ke ho o sebelisa hampe, 'me oa hlahisa batho **kotsi** kapa hona ho ba bolaea.



Lekhotla la Taolo ea Motlakase le Metsi Lesotho
le na le bokirabello ba ho hlokomelisa sechaba ka tšebeletso e mope ea motlakase e ka bakang likotsi.

Lipehelo tsa ho kholoa hoa phephelo ea motlakase le metsi

Likhokelo tsa litšebeliso tse fanoang ke K'hamphani ea Metsi le Likhoere-khoere (WASCO) Lesotho hammoho le litšebeliso tsa K'hamphani ea Motlakase (LEC) li fanoa ka lipehelo le melaoana.

Sena se etsoa hore kutloisisano e fihleloe lipakeng tsa bafani ba litšebeliso le baji mabapi le boleng le maemo a litšebeliso.

Ho ipapisitsoe le Lipehelo tsa Boleng ba Litšebeliso le Phephelo ea Motlakase le Metsi (Quality of Service and Supply Standards, QOSSS), litšebeliso tsa metsi le motlakase li ka kholoa ke WASCO le LEC ka mabaka a 'maloa. Nakong ea khaolo ea phephelo ea litšebeliso le khokelo-bocha ea litšebeliso, basebelisi ba ele hloko hore phano eo ea litšebeliso e etsoa ho ipapisitsoe, hara tseling ka mabaka a hlahang katlaase mona.

Ha moji (mosebelisi) a sa lefa molato oa metsi :

- Mosebelisi oa metsi o lokela hore a fuoe tsebiso nakong ea matsatsi a mabeli (2) a tšebetso pele litšebeliso tsa hae li kholoa;
- Ho kholoa hoa litšebeliso ho lokela ho etsoe ha nako ea matsatsi a leshome (10) kamor'a hore letsatsi leo mosebelisi a lokelang ho lefa molato ka lona le se le fetile;
- Ho kholoa hoa litšebeliso ho lokela ho etsoa lihoreng tsa hoseng, ele ho fana ka monyetla oa hore WASCO e tle e li khutlisetse lihoreng tsa motšeaere oa mantsiboea, ha mosebelisi a se a e lefile;

- Ho kholoa hoa litšebeliso ho ka etsoa ha feela e se nakong ea matsatsi a phomolo, Labohlano kapa mafelong a beke; hape
- Khokelo-bocha e etsoa ke WASCO letsatsing la pele la tšebetso kamora ho lefa molato.

Moo Mosebelisi a sebelisang litšebeliso ka bolotsana (tampering) kapa khokelo li seng molaong:

- WASCO e ka kholoa litšebeliso hang-hang, ntle le tsebiso ea letho; 'me
- WASCO e ka khutlisa phephelo/ litšebeliso nakong ea matsatsi a mabeli a tšebetso kamorao hore mosebelisi a patale chelete ea likotlo 'me WASCO e entse litokiso tse lokelang thepeng ea eona.

LEC e ka kholoa ea phephelo ea motlakase ka mabaka a latelang ho basebelisi ba sebelisang motlakase pele ba lefa:

- Basebelisi ba baholo joaloka ba lifeme, ba lokela ho fua tsebiso ea matsatsi a mabeli (2) a tšebetso pele litšebeliso li ka kholoa. Ba tsoanela ho fua tlhokomeliso ea matsatsi a mahlano (5) pele khaolo ea litšebeliso e ka etsoa.
- Libakeng tseo ho sebelisoang thepa e sa bolokehang ho ka kholoa motlakase, 'me o ka khutlisetsoa haeba boemo boo bo lokisitsoe.

Moo e bang basebelisi ba litšebeliso tsa motlakase, metsi le likhoere-khoere ba tletlebang ka khaolo ea litšebeliso joalokaha ho hlalositsoe ka holimo ba lokela ho teka tletlebo ho mafani oa litšebeliso tse amehang e kaba LEC kapa WASCO □



Metsi ke bophelo!

Ha hole joalo, WASCO e ka se khaole litšebeliso nakong ea matsatsi a phomolo, Labohlano kapa mafelong a beke.

Lipotso tse botsoang hangata ka LEWA

Basebelisi ba lula ba ipotsa lipotso li hana ho fela, 'me tseo ba sa khoneng ho fumana likarabo ho tsona. Lekhotla le hlophile la lipotso le likarabo e le ho matlafatsa kutloisiso ka seo LEWA e se etsang. Lekhotla le khannoa ke lenyora la ho fihlela ponaletso, ho fana ka thuto e pharalletseng ho basebelisi le bosebeletsi bo nang le seriti sechabeng.

Potso: LEWA ke'ng?

Karabo: LEWA e emetse Lekhotla la Taolo le Tsamaiso ea Metsi le Motlakase. Lona le thehiloe tlasa Molao oa LEA oa bo 12 oa 2002 o hlomathisitsoeng (LEA Act No.12, as amended).

Potso: Mosebetsi oa LEWA ke ofe?

Karabo: Mosebetsi oa mantlha oa LEWA ke ho laola litšebeliso tsa motlakase, metsi le likhoere-khoere tse fanoang ke litsi tsa K'hamphani ea Lesotho ea Motlakase (LEC) le ea K'hamphani ea Metsi le Likhoerekhoere WASCO. Har'a tse ling, Lekhotla le etsa tse latelang:

- Oa pele ke ho fana ka mangolo a tumello (lilakesense): Lekhotla le ka fana ka mangolo a tumello ho bohle ba ka bang le thahasello ea ho fana ka litšebeliso tsa motlakase, metsi le likhoerekhoere.
- Oa bobeli ke ho hlahloba le ho etsa qeto holima litheko tsa motlakase, metsi le likhoerekhoere: Lekhotla le etsa qeto ea litheko tsa motlakase, metsi le likhoerekhoere le latetse methati eohle ho latela molao o le thehileng. Har'a tse ling, Lekhotla le lokela ho sireletsa ba fanang ka litšebeliso (LEC kapa WASCO) le batho ba sebelisang litšebeliso tseo.
- Oa boraro ke ho hlahisa lipehelo tsa phano le boleng ba litšebeliso: Lekhotla le laola litšebeliso tsena ka ho hlahisa lipehelo (standards) tseo litsi tsa litšebeliso li lokelang ho fana ka litšebeliso ba ipapisitse le tsona.
- Oa bone ke ho rarolla litletlebo: Lekhotla le rarolla litletlebo ka mokhoa oa ho kena lipakeng tsa litsi tsa litšebeliso le basebelisi ba tsona, moo e bang litsi ha li rarolla tletlebo hohang, kapa e sebelitsoe empa mosebelsi a ntse a sa khotsofalla qeto e

fihletsoeng. Tletlebo e joalo e ka fetisetsoa ho Lekhotla. Litletlebo tse hlahang literekeng tsona li se li ka fetisetsoa liofising tsa Babusi ba litereke (DA Offices) le Makhotla a Litereke, 'me ebe Lekhotla le lifumana hona teng ho latela litumellano tse entsoeng.

Potso: Ana LEWA e ka rarolla litletlebo tse lebisoang ho LEC kapa WASCO ha li hlolehile ho re thusa?

Karabo: E, LEWA e ka u thusa tletlebong eo oena o leng mosebelsi oa litšebeliso o nang le eona, mabapi le WASCO kapa LEC. Mofuta oa litletlebo tse rarolloang ke Lekhotla, li kenyelletsa lintlha tse amanang le bosebeletsi ba baji, tefo le patala, tšitiso ea tšebeliso, boleng bo nepahetseng ba metsi, khokelo e ncha ea tšebeliso le ho khaola hoa litšebeliso.

E le mothati oa pele oa ho amohela tletlebo, LEWA e tla o tlatsisa foromo 'ea litletlebo hammoho le li tokomane tse ling tse tšehetsang tletlebo ea hao. Foromo eno ea litletlebo, e tla o batla lintlha tse kang, mabitso a mosebelsi oa litšebeliso, sebaka sa bolulo le linomoro tsa mohala; lebitso la mofani oa litšebeliso eo mosebelsi a tletlebang ka eena le seo tletlebo e leng sona; letsatsi leo mosebelsi oa litšebeliso a ileng a fana ka tletlebo ea hae; likopo tsa litokomane tseo mosebelsi oa litšebeliso a faneng ka tsona ho mofani oa litšebeliso nakong eo a tekang tletlebo ea hae; tharollo ea tletlebo eo mosebelsi oa litšebeliso a laba-labelang ho thusoa ka sona; le mabaka ao mosebelsi oa litšebeliso a tlang tletlebo e joalo ho Lekhotla.

Hang ha Lekhotla le fumana tletlebo ea hao, le tsebisa K'hamphani eo, u tletlebang ka eona 'me tebello ke hore K'hamphani eo o tletlebang ka eona e fane ka karabo nakong ea matsatsi a mahlano. Nakong eo Lekhotla le fumanang lintlha tsohle mabapi le tletlebo ea hao, le qalella ho e sebetsa le ipapisitse le Melaoana ea Tharollo ea Litletlebo.

Potso: Ana Lekhotla le laola litheko tsa motlakase le metsi?

Karabo: E ho joalo, LEWA hara a mang a mabaka e



thehetsoe ho laola litheko. E lokela ho hlokomela hore litšenyehelo tsa bao e ba laolang liea fihleloa ha ba fana ka litšebeletso tsa bona ho baji. Mohlala, hang ha kopo ea nyollo e tlisoa ho LEWA phatlalatso ea kopo ea nyollo etsoa molemong oa sechaba 'me ho latele li 'moka moo sechaba se botsang botsamaisi lipotso.

Potso: Ke karolo li feng tsa lefapha la motlakase, metsi le likhoere-khoere tse kenyeletsoeng boliseng ba bolaoli?


Karabo: LEWA e laola mafapha a na ka bobeli e leng la metsi le motlakase lits'ebeletsong tsohle tseo lifanang ka tsona ho baji.

Potso: Ke mang ea behang Lipehelo tsa Boleng ba Litšebeletso le Phepelo ea Motlakase le Metsi (QOSSS) Lesotho?

Karabo: Ke LEWA e behang Lipehelo tsa Boleng ba Litšebeletso le Phepelo ea Motlakase le Metsi mona Lesotho. Lipehelo tse tšebetsong hajoale ke tse ananetsoeng ke Boto ea LEWA kamora tsebelisano-

'moho le ba nang ke thahasello litabeng tsa mafapha a motlakase le metsi. Lipehelo tsena li ka fumanoa ke sechaba 'me li ka fumaneha marang-rang a Lekhotla ho (www.lewa.org.ls). Likh'amphani tsohle tse bolaoling ba LEWA li tlamehile ho kenya tšebetsong lipehelo tsena.

Potso: How do I lodge a complaint to LEWA?

Karabo: Moo e bang basebelisi ba litšebeletso tsa motlakase, metsi le likhoere-khoere ba tletlebang ka khaolo ea litšebeletso joalokaha ho hlalositsoe ka holimo ba lokela ho teka tletlebo ho mafani oa litšebeletso tse amehang e kaba K'hamphani ea Lesotho ea Metsi le Likhoere-khoere (WASCO). Khothaleto ke hore ebe ka mongolo-e le hore setsi seo se tle se e rarolle kapele-pele. Haeba moji a sa khotsofalla tharollo ea tletlebo e fihletsoeng ke LEC kapa WASCO, ke hona a ka kopang Lekhotla (LEWA) ho kena lipakeng ho mo thusa ho rarolla tletlebo ea hae. Ka mokhoa o tšoanang tletlebo e lokela ho fetisetsoa ka mongolo ho LEWA 

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ea ho tseba
haholo ka
Lekhotla la Taolo
ea Metsi le
Motlakase?**

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Bala leselinyana la LEWA!



‘Moka oa bo 14 oa RERA o tsoela pele

Lekhotla la Taolo ea Motlakase le Metsi Lesotho (LEWA) le ile ea e ba karolo ea ‘Moka oa selemo oa bo 14 oa ‘Mamekhatlo ea Makhotla a Tsamaiso ea Motlakase a Afrika e Boroa (RERA), tlasa ‘moko taba: tsamaiso e matlafatsang pharalatso ea meralo ea matla ba keng la keketso e atlehileng le tšireletso ea phephelo, se ne se tšoaretsoe Livingstone, Zambia ho tloha ka la 26 Pulungoana ho isa la 01 Tšitoe 2017.

Sepheo sa ‘Moka e ne e le ho neha balaoli, liqhoku tsa likhoebo le ntlafatso, baetsi ba maamo, bahoebi le batseteli hammoho le batho ba bang ba nang le thahasello litabeng tsa motlakase tikolohong ea Afrika e Boroa (SADC) le lefatše hore ba hokahane ba thakelane ka malebela litabeng tse amanang le ‘maraka oa phephelo ea motlakase (Electricity Supply Industry-ESI).

Puong ea hae, Letona la Zambia la Matla Monghali David Mabumba o boletse hore, tsamaiso e matlafatsang ea pharalatso ea meralo ea matla bakeng la keketso e atlehileng le polokeho ea phephelo ea motlakase, li bohlokoa haholo ‘me a bontša tšepo ea hae e sa thekeseleng hore RERA e tla batalatsa mabala a botseteli litabeng tse amanang le matla.

O boetse a hlalosa hore litho tsa RERA li lokela ho kenya tšebetsong maano ao ka oona a tlang ho thusa ba kojoana-li-mahetleng ho se angoe hamper ke litheko tsa motlakase.

Monghali Mabumba o ile a boela a hlalosa hore kahara SADC litjeo tsa khokelo ea motlakase ke tšita ho batho ba mafutsana haholo ba phelang metseng e seng literopo. A re ba mmokeng ba ke ba kopanele taba eo ka seohei sa ho e hlola O ile a kopa bohle ba phuthehetseng moo hore ba ke ba lekole mekhoha ea ntlafatso e ea moshoelella.

“Ka oona mokhoa oona oo oa ntlafatso e fihleloang ke bohle, ntlafatso ea SADC ea phephelo ea motlakase (ESI) e tla etsoa ha bobebe”, ho itsalo Monghali Mabumba. Lebitsong la Mongoli oa SADC, Moeletsi oa SADC Litabeng tsa Matla Monghali Moses Ntlamelle, o

hlalositse hore Mokhatlo o ikemiselitse kahohle ho tšehetsa RERA hore e fihlele merero ea eona. Monghali Ntlamelle o boetse hape a hlakisa hore matona a SADC a matla a tšehetsa boiteko ba ho lekola mokhoa ea nyollo ea litheko tsa motlakase, le mererong ea tsa SADC tsa matla.

Molula-Setulo oa RERA, Gloria Magombo oa Lekhotla la Taolo ea Matla la Zimbabwe (ZERA) o hlalositse hore litho tsa RERA li tobane le bothata ba ho bona hore litšebeliso tsa matla li anela le batho ba kojoana-li-mahetleng. O ile a eletsa hore, e le ho arabela bothata bona, SADC e lokela ikamahanya le lipehelo tsa Mongoaha-Kholo tsa Machaba (SDG’s) ka tšebeliso ‘moho le ho akofatsa litšebeliso ho bohle.

‘Moka o bile oa buisana ka tse ling tsa litaba tsa ‘moko-tabo oa sona tse kang, ho akofisa kholo ea moruo kahar’a SADC, tšireletso ea phephelo ea matla SADC le kholo ea mebaraka e ntseng e hola le kholo ea tšebeliso ea marang-rang a sejoale-joale (information communication technology).

Leha mafapha a matla e le lona le akofisang kholo ea moruo, ‘Moka o ile oa hlakisa hore sesosa sa mathata a litsi tsa matla ke ho hloka chelete ea tšebetso le kholo ea botseteli.

E le ho phema sena, makhotla a taolo a elelitsoe ho sebetse mesebetsi ea ona kante le ho ba le litšekamelo, ba rale maano a hlakileng ‘me ba tsamaee ho oona kamehla.

Ho ile hoa boela hoa khothaletsoa hore maano a nako e telele a khoebo a lokela ho etsoa ‘me a kene tšebetsong le bona hore a arabee litlhoko tsa phetoho ea boemo ba leholimo kahar’a SADC le kante ho eona.

Botšereletsi ba lefapha la matla kahar’a SADC bo ile ba seka-sekoa le bona. Har’a makumane a ‘mokotaba, ho ile hoa hlaloso hore kahara SADC phehlo ea motlakase é ka holimo, ke ea mashala ‘me e se e lateloa ke ea metsi. Leha e le hore ho khaoha khafetsa hoa phephelo ea motlakase ka lebaka la tlhokahalo ea



> ona tikolohong e se e taba e etsahallang linaha tse ling, bothata boo bo ntse bo le teng. Naha ea Afrika Boroa ke eona e etsang phehlo e holimo ka 50,774 MW holim’a kakaretso ea 62, 343 MW e hlahisoang ke tikoloho kaofela.

Ka selemo sa 2016 ho ne ho e na le litsi tse 16 tsa phehlo ea motlakase tseo tlhahiso ea tsona e neng e le 4,180 MW. Litsi tse ikemetseng (IPPs) li ile tsa kenya tlatsetso ea linoko tse 54% lekholong (e leng 2,236 MW) ka kakaretso.

Ho lebelletsoe hore ka 2017 ho khakoloe litsi tse ncha tsa phehlo ea motlakase tikolohong ho hlahisa 3,672 MW ka 2017.

Ha ‘moka o phetheloa, Professor Lebohang Moleko, e leng Mookameli oa LEWA, o ile a beha mantsoe a hae a teboho lebitsong la litho tsa RERA. O ile a boela hape a leboha ‘Muso oa Zambia le Moifo oa Lekhotla

la Taolo ea Matla la Zambia (Energy Regulation Board of Zambia) ka ho hlophisetsa ‘moka oo o atlehileng.

Har’a tseng ling o ile a boela hape a leboha karolo eo Mongoli oa RERA, batšehetsi ba ‘moka, litho tsa RERA le litho tse ling ho hlaha mafapheng a mang ka kotlehiso ea mosebetsi oo.

RERA e thehetsoe ho l etsa tse latelang:

- Ho matlafatsa litsebo tsa litho tsa bona, ka ho arolelana leseli le litsebo hara tsona;
- Ho tsoarana ka matsoho hoa balaoli lintlheng tse amang moruo kahara khoebisano ea moruo Hloahleng ea SADC; le
- Ho nolofatsa lipehelo tsa taolo e le ho ntlafatsa, tsitso ea lefapha la motlakase le khobisano ea oona kahara SADC, hape le ho thusa kholong le tšebeliso ‘moho ho Lefapha la Motlakase (ESI) ka hara SADC □



Ke ‘nete hore **motlakase** o bohlokoa haholo maphelong a rona ka kakaretso. Ho tloha nakong eo re tsohang, ho fihlela ha re robala, re sebelisa motlakase. Ka lebaka lena, ke ntho e sa makatseng hore re o sebelisa ntle le ho se nahane mathata a ka bakoang ke ho o sebelisa hampe, ‘me oa hlahisa batho **kotsi** kapa hona ho ba bolaea.



Lekhotla la Taolo ea Motlakase le Metsi Lesotho
le na le bokirabello ba ho hlokomelisa sechaba ka tšebelei so e mope ea motlakase e ka bakang likotsi.

‘Moka oa Selemo ESAWAS o holima boleng ba metsi oa tšoaroa

Makhotla a Mamekhatlo ea Makhotla a Taolo ea Litšebeliso tsa Metsi Afrika e Boroa le Bochabela (East and Southern Africa Water Regulators Association-ESAWAS) a ile a tšoa ‘Moka oa bo 11 oa Selemo ho tloha ka la 01 ho isa la 2 Pulungoana 2017 motseng oa Livingstone, Zambia. ‘Moka o ne o tšeroe tlasa ‘moko-tabā, ‘Metsi a Boleng le ho kenya tšebetsong maano a amoheleheng a tsamaiso’.

‘Moka o ile oa buloa ka molao ke Letona la Zambia la Metsi le Bohloeki Monghali Lloyd Kaziya. Monghali Kaziya o ile a lebohela ESAWAS ha e ithukhubelitse ho thusa litho ho thakelana ka malebelela a tsebo le boiphihlelo.

O ile a hopotsa bohle ba kenetseng ‘moka hore Botswana, Malawi, Zimbabwe le Angola hore li se li qalile ho theha makhotla a taolo ea metsi le likhoere-khoere. Lintlafatso tsena ho ea ka, Monghali Kaziya li tla eketsa boikarabello le ho ntlafatsa phano ea litšebeliso kahar’a linaha tsa litho tsa ESAWAS.

O ile a boela hape a thoholetsa ESAWAS ka ho khetha ‘Moko-tabā oa selemo sena. Letona Kaziya o ile a boela a hlakisetsa litho tsohle hore li lokela ho eketsa boikarabello, ponaletso le ho ntlafatsa lekala la metsi, e leng tsona litšiea tsa phano ea litšebeliso tsa metsi tse nang le boleng.

“Bosieong ba metsi a nang le boleng le bohloeki, metsi haa khone ho noeha kapa hona ho sebelisoa, ‘me sena ke qholotso ho rona ho bona hore boleng ba metsi e ba bo tsoileng matsoho”, a rialo Monghali Monghali Kaziya.

A eketsa hape ho hlakisa hore ho matlafatsa phano ea metsi e nang le boleng e le ho ntlafatsa phano e tsoileng-matsoho ea litšebeliso ekasitana le ho fihlela lipehelo tsa Ntlafatso ea Moshoelella ea Machaba a Kopaneng (SDG-6), e leng ‘Ho etsa bonnete ba hore metsi a fumaneha le ho anetsa tšebeliso e tla baballela

le mengoaha e tlang, ke seo ESAWAS e lokelang ho se etsa”, a rialo Monghali Kaziya.

O ile a ipiletsa ho litho tsa ESAWAS ho ntlafatsa meralo ea taolo lefapheng la metsi hobane boleng bo botle ba metsi ke tlhoko ea mantlha kholong ea motho.

Majoro oa Toropo ea Livingstone, Monghali Eugene Mapuwo, ha amohela baeti, o ile a ba kopa hore ba phuthulohe Motse-Moholong ona oa Boeti Zambia ‘me o ile a ba a hatella bohlokoa ba ‘moko-tabā oa ‘moka o behiloeng.

Mookameli oa Lekhotla la Taolo ea Metsi la Zambia (National Water and Sanitation Council-NWASCO), Monghali Kelvin Chitumbo, le eena o ile a isa liteboho ho bohle ba phuthehetseng moo.

Puo ea hae e ile ea lateloa ke ea Molula-Setulo oa ESAWAS, Monghali Magalhaes Miguel ea ileng a fana ka nalane ea ESAWAS a bile a hatelletse haholo holim’a kholo eo mokhatlo o bileng le eona kaha ‘moka oa pele oa ESAWAS o ne o le ka selemo sa 2007 hona Zambia.

O qeteletse ka hore ‘moko taba o khethiloeng, o tšoana hantle le oa oa SDG-6 ‘me taba ea metsi a nang le boleng e lokela ho kenyeletsoa e le ho matlafatsa le ho akofisa phano ea metsi le bohloeki ba tikoloho.

Ea tšoereng mokobobo e le Motlatsi oa Mongoli oa Kamehla litabeng tsa metsi Zambia, Monghali Kenneth Nundwe, ha a tšoaela o ile a qotsa ho tsoa mantsoeng a Paul Watson moo a reng, “Haeba u ne u ka mpoella lilemong tse mashome a mararo (30) tse fetileng hore metsi a tla rekisoa ka libotlolo ka theko e fetang ea le mafura a tsamaisang makoloi nka be ke ile ka tseha ka re u fapane hlooho”.

Monghali Kenneth Nundwe o ile a boela a phaella ka hore ruri ho ea makatsa hore e be hajoale tjena e be metsi a pompo ha a sa noa ka bolokohi ho latela mathata ao batho ba a fumanang ho ona.





Caption??

> Ho ba neng ba fana ka lipuo tse hokima a 'moko-tabā, ho ne ho le teng Monghali Hakan Tropp, e leng se seng sa Litho tsa Boto ea Mokhatlo oa Machaba oa Water Integrity Network (WIN) o ile a fana ka lintlha tse bulang mahlo tse mabapi le tlhokahalo ea metsi a nang le boleng.

Libui tse ling li ne tsoa Kh'amphaning ea Lesotho ea Metsi le Likhoele-khoele (WASCO), Likh'amphani tsa metsi tsa Dar es Salaam le Lusaka, Lekhotlana la Matona a Afrika a Metsi (AMCOW), WIN, NWASCO, Thuso ea Metsi, Boikopanyo ba Bahlanka ba Afrika holima Metsi le Bohloeki (ANEW), Lekhotla la Afrika le Phahameng la Bohlalobi ba Libuka ba Lik'hamphani (AFROSAL), Boikopanyo ba Baahi ba Harare le Phethahatso litabeng tsa Metsi.

Libui tse ling li ne li tsoa 'Mamekhatlo ea Makhotla a Taolo ea Metsi, Matla, lipalangoang le Likhokahanyo Afrika (African Forum for Utility for Regulators-AFUR) (AFUR) le Letsete la Toantšo ea Phetoho ea Boemo ba Leholimo (Climate Resilience Infrastructure Development Facility -CRIDF).

Tse ling tsa bohlokoa tse hlahelletseng 'mokeng oona e bile hore ho na le tlhokahalo ea lihlopha tsa batho ba tla kenya tšebetsong maamo a metsi a boleng;

botsamaisi bo hloahloa; tšebeliso mmoho hara balaoli, mekhatlo ea baji le litsi tse ling tse kenyeletsang toantšo ea bomene-mene le bolaoli bo boholo ba libuka; hape le ho kenya bolisa bo lokelehang bo bontšang matšoao a boleng le botsamaisi bo tsoileng matsoho.

ESAWAS e thehiloe ka sepheo sa ho ntlafatsa maqhama le tšebeliso 'moho metsing. Mokhatlo o qalile o e na le litho tse hlano empa hajoale o se o na le litho tse robeli.

Litho tsa mokhatlo ona li ile tsa nkile boitlahlabo ba tšebetso ea bona ba selemo ka nako ea lilemo tse hlano. Boitlathlho ba ho qetela 'me bona bo ne bo tšoaretsoe, Maseru ka Phato, 2017.

ESAWAS e lakatsa ho akofisa phano ea litšebeliso e ipapisitse le mongoaha-kholo oa moshoelella oa bo-tšelela (SDG-6) oa Mokhatlo oa Machaba.

Litho tse neng li le moo, li ne li tsoa litsing tse 45 'me o ne o tšeroe ke NWASCO) hape e tšehelitsoe ke GIZ le WIN. Batho ba bileng teng mmokeng ba ne ba tsoa linaheng tse fapaneng tsa Lesotho, Mozambique, Tanzania, Kenya, Rwanda, Burundi, Botswana, Malawi, Zimbabwe, Germany, South Africa le Palestine ▣

Lekhotla le bopa likomiti tsa boemeli ba sechaba literekeng

Lekhotla la Taolo ea Motlakase le Metsi Lesotho (Lekhotla), le boetse lenkile mehato ea hokopana le sechaba literekeng. Moelelo oa likopano tsena ke ho tsebahatsa mesebetsi ea Lekhotla le ho ruta sechaba ka litaba tsa taolo ea metsi le motlakase.

Ele ho matlafatsa morero o boletsoeng oa ho itsebahatsa nako le nako, Lekhotla le ile la bitsa liphutheho literekeng ho tloha Tšitoe 2017, moo teng sechaba se ileng sa rutoa ka lintlha tse amanang le taolo tse ahang litaba tsa litheko tsa metsi le motlakase, lipehelo tsa phano ea litšebeliso le tharollo ea litlelebo.

Liphutheho tsena li ile tsa tsoaroa Maseru, Berea, Mafeteng, le Mohale's Hoek, moo teng sechaba se ileng sa fua monyetla oa ho ikhethela boemeli ba sona kapa ho bopa likomiti tsa setereke ka 'ngoe. Lekhotla le ntse le tla tsoela pele ho bopa likomiti tsena literekeng tsohle tsa naha.

Moelelo oa mantlha oa ho bopa likomi tsena ke oa hore ho be le likamano tse molemo lipakeng tsa basebelisi ba litšebeliso tsa metsi le motlakase, litsi tsa phano ea litšebeliso le Lekhotla.

Moelelo oa boemeli bona ba sechaba ke ho beha leihlo boleng ba phano ea litšebeliso, le ho pharalatsa kutloisiso ea litaba tsa LEWA sechabeng, litabeng tsa litheko tsa litšebeliso tsa metsi le motlakase le tse ling. Moelelo o mong oa bohlokoa ke ho bokella litabatabelo tsa sechaba literekeng 'me ebe li tsebisoa Lekhotla.

Sechaba sohle se memeloa liphutheho tsena ele ho bopa likomiti tse nang le boemeli ba sona mahlakoreng ohle a sechaba.

Boemeli bo hahiloa ka litho ho tsoa ho marena, lihlooho tsa Makala, baphatlalatsi, mak'hanselara, babusi ba litereke, bahoebi le ba bang



Litho tsa Komiti ea Setereke ea LEWA Qacha's Nek.


Ho kena lipakeng e le mokhoa o mong oa ho rarolla litletlebo

Lekhotla la Taolo ea Motlakase le Metsi Lesotho (LEWA) le filoe matla ho latela molao o le thehileng oa Lekhotla la Taolo ea Motlakase Lesotho (LEA Act, 2002) o hlomathisitsoeng, ho rarolla litletlebo tsa basebelisi tse sa rarolloang ke bafani ba litšebeliso, eleng K'hamphani ea Lesotho ea Motlakase (LEC) le K'hamphani ea Metsi le Likhoere-khoere (WASCO).

Ho boikarabellong ba Lekhotla ho etsa bonnete ba hore litletlebo li rarolloa ka nako le ka mokhoa o nepahetseng. Ha ho etsoa joalo, litlhoko, lithahasello le litokelo tsa ba amehang li tla be li etsoe hloko. Ho fihlela hona, Lekhotla le kena lipakeng har'a tse ling, e le tsela ea ho rarolla litletlebo tsa basebelisi. Mokhoa ona oa tharollo, LEWA e o fumane e le o nepahetseng hobane lithahasello tsa basebelisi le tsa bafani ba litšebeliso li ka ba tlokotsing 'me li hloka ho sekehelo tsebe hape le likamano lipakeng tsa mahlakore a amehang li lokela ho baballoa le ho ntlafatsoa.

Bokena-lipakeng bo nkoa e le o mong oa mekhoea ea ho rarolla litletlebo moo mahlakore a amehang (batletlebi le bafani ba litšebeliso) ba kopanang le lehlakore la boraro le sa nkeng lehlakore (LEWA) e le mokhoa oa ho rarolla litletlebo. Lehlakore la boraro le bitsoa mokena-lipakeng. Mosebetsi oa lona ke

ho mamela ka hloko mahlakore ana a mabeli e le ho a thusa hore a utloisise maikutlo a 'ona ka bobeli mabapi le qaka e teng, 'me le thusane ka lipuisano e le ho fihlella tharollo e lokolohileng tletlebo e teng. Sepheo sa bokena-lipakeng ke ho thusa mahlakore a amehang ho fihlella tharollo ka tsela e hlokanang ntoa lipakeng tsa 'ona. Mokena-lipakeng ha a qobelle geto efe kapa efe ho mahlakore a amehang, empa a tsamaiso mosebetsi oa ho kena lipakeng ka mokhoa oa ho rarolla tletlebo. Mokhoa ona oa ho rarolla litletlebo o etsoa kante ho tefiso ea letho 'me ke kahoo mahlakore a amehang a sa khotlaletsoeng ho sebelisa boemeli ba molao. Ka mokhoa o tšoanang mahlakore a amehang ha a haneloe ho ba le boemeli ba molao.

Maemong ao mahlakore a amehang a fihlelang tharollo e mofuthu, mahlakore a tlangoa ke sephetho sa tumellano, 'me Lekhotla le nka taba eo e fihlile pheletsong. Ka nako e 'ngoe ho ka etsahala hore mahlakore a amehang a se fihlelle tharollo, 'me maemong a joalo, qaka e ka fetela ho Boto ea Lekhotla hore e etse geto. Qeto ea boto e tlama litho tse amehang, empa lehlakore lefe kapa lefe le utloang e-ka le hantsoe ke geto e fihletsoeng, le ka atamela makhotla a molao ho hlahloba-bocha qeto e entsoeng ke Boto 



Without mediation, usually relations collapse.