

# LEWALITABA

Leselinyana la Lekhotla la Taolo ea Motlakase le Metsi Lesotho

## TSE KA SEHLOOHONG:

Lekhotla phuthehong ea  
Matona a Matla SADC le  
Liofisiri tse Kholo

- **Leqepheng la 3**



## TSE KA HARE...

4

Boithuto holim'a  
litjeo tsa phano ea  
litšebeletso tsa  
motlakase bo qalile

7

Maemo ao WASCO e  
ka khaolang litšebeletso  
tsa phepele ea metsi  
le likhoere-khoere

9

Lipehelo tsa Lekhotla  
mabapi le ho khaoloe  
hoa phepele ea  
motlakase

**Mathata a metsi kapa motlakase?**  
**Pele, teka tletlebo ea hau**  
**ho LEC kapa WASCO e le hore...**

**Bothata bo**  
**Rarololloe**

**Basebelisi ba litšebeletso tsa LEC le WASCO**  
**ba ka teka litletlebo tsa bona LEWA kamora moo.**

*O mong oa mesebetsi ea Lekhotla ke ho rarolla litletlebo tsa bona ka litšebeletso tseo ba li fuoang ke litsi K'hamphani ea Motlakase Lesotho (LEC) kapa K'hamphani ea Metsi le Likhoerekhoere (WASCO)- ha feela li sa rarolloa ke litsi tseo.*



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## LEWALITABA

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 MOTLAKASE LE METSI

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LEWA LITABA ke leselinyana la Lekhotla la Taolo ea Motlakase le Metsi. Le hatisoa ka Senyesemane le Sesotho. Le fua batho bohle ba nang le thahasello litabeng tsa Lekhotla.

Maikutlo a hlahang leselinyaneng ha se a Lekhotla. Lipapatso tse hlahang ka ho lona ha se tse supang maikutlo a Lekhotla.

Litaba tse hlahang ka ho lona li ka hatisoa ntle le tefello ha feela ho ngoloe hore li tsoa ho LEWA LITABA. Re ipiletsa hore batho ba eelloe hore ho nka nakoana ho etsetsa, ho tlosa le ho etsa liphetofo lethathamong la batho ba fumanang LEWA LITABA.

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## TSE KA HARE

### LITUMELISO KA MOOKAMELI

Re tlaleha ka boitlhlhlobo boo LEWA e bileng le bona 2

### LEKHOTLA LE KENYA LETSOHO PHUTHEHONG EA BO 36

ea Matona a Matla SADC le Liofisiri tse Kholo 3

### BOITHUTO HOLIM'A LITJEO TSA PHANO EA LITŠEBELETSO

tsa Motlakase bo Qalile 4

### MEKHOA EA HO BOLOKA METSI

Tlhahiso-leseling ho basebelisi bohle ba litšebeletso 5

### MAEMO AO WASCO E KA KHAOLANG LITŠEBELETSO

tsa Phepelo ea Metsi le Likhoere-Khoere 7

### METHATI EA HO ARABELA LITLITLEBO,

Lipotso le Likopo Bakeng sa LEC le WASCO 8

### LIPEHELO TSA LEKHOTLA MABAPI LE HO

Khaoloa hoa Phepelo ea Motlakase 9

### KAKARETISO EA METHATI EA TLHAHLOBO EA LITHEKO LE

Bohlokoa ba hore ba Amehang ebe Karolo 10

### LEWA E THAKELANA KA MALEBELA

le Litho tsa ESAWAS 11



Babali ba ratehang,

**R**e boetse re le amohela ka mofuthu babali ba leselinyana lena la Lekhotla la Taolo ea Motlakase le Metsi Lesotho (LEWA).

LEWA hammoho le litsi tse ling tsa Lefapha la Matla Lesotho li ile tsa eba teng thupelong ea Boemo bo Holimo ea Matona a Mokhatlo oa Ntšetsopele ea Moruo Afrika e Boroa (SADC) le 'Moka oa Botseteli oo e neng e le sethala sa ho bontša menyetla ea ho tsetela lefapheng la matla tikolohong. Thupelo ena le 'moka li ne li tšoaretswe Swaziland ho tloha ka la 08 ho isa la 13 Phupu 2017. Sepheo sa thupelo e ne le ho kenya tšebetsong chebelo-pelo ea 'Moka oa bo 36 oa Lihlooho tsa Linaha tsa SADC, oo sepheo sa oona e neng e le ho thakelana ka malebela tabeng ea ho hohela/holisa botseteli lefapheng la matla linaheng tsa SADC, ka sepheo sa hore mafapha a matla le mesebetsi e meholo a hole a be a ntlafale tikolohong.

Re boetse re na le litaba tse holim'a Morero oa Boithuto Holim'a Litjeo tsa Phepelo ea Motlakase – *Cost of Service Study*. Morero ona ke karolo ea o moholoanyane o bitsoang "*Urban Distribution Rehabilitation and Transmission Expansion Project*" o


## Selelekela ka Mookameli

tšehelitsoeng ka lichelete ke Banka ea Ntšetso-Pele ea Afrika (AfDB) le 'Musu oa Lesotho.

Phatlallatsong ena re botse re tlaheha ka sepheo sa ho sireletsa litaba-tabelo tsa mekhahlelo eohle ea basebelisi ba litšebeliso, LEWA e kene letšolong la ho ruta sechaba sohle ho sebelisa metsi hantle, le methati ea tharollo ea litletlebo tseo basebelisi ba nang le tsona. Re bile re fana ka tataiso ho bohle babali ka mekhoha ea ho etsa lipatlisiso/liphuputso le lipotso tse tlang ho Lekhotla.

Taba ea ho khaoloa ha litšebeliso tsa metsi le likhoere-khoere e bohlokoa haholo. Sena se etsahala ha mosebelisi a sa lefa molato oa tšebeliso ea tsona, kapa, a kena-kenane le thepa tse mo tlisetsang litšebeliso, kapa a entse khokelo e seng molaong. Leselinyana le etsa tlhakiso litabeng tsena tsohle.

Re sa ntse re hopotsa babali ka bohlokoa ba ho ba le seabo nakong eo Lekhotla le hlahlobang-bocha litefiso mafapheng a motlakase, 'moho le la metsi le likhoerekhoere.

Re boetse re tlaheha ka boithlahlobo boo LEWA e bileng le bona ho tloha la 13 ho isa la 18 khoeling ea Phato selemong sa 2017. Boithlahlobo bo ne bo etelletsoe pele ke Mokhatlo oa Makhotla a Taolo ea Metsi le Bohloeki a Afrika e Boroa le Bochabela (Eastern and Southern Africa Water and Sanitation (ESAWAS) Regulators Association) 

**Lebhang K. Moleko (Professor)**  
Mookameli



## Lekhotla phuthehong ea bo 36 ea Matona a Matla SADC le Liofisiri tse Kholo

**L**ekhotla la Taolo ea Motlakase le Metsi Lesotho (LEWA) le litsi tse ling tsa Lefapha la Matla Lesotho li ile tsa eba teng thupelong ea boemo bo holimo ea Matona a Mokhatlo oa Ntšetsopele ea Moruo Afrika e Boroa (SADC) le 'moka oa botseteli oo o neng e le sethala sa ho bontša menyetla e teng ea ho tsetela lefapheng la matla. Thupelo ena le 'moka li ne li tšoaretswe Swaziland ho tloha ka la 08 ho isa la 13 Phupu 2017.

Thupelo le 'moka li ne li tšoeroe ka sepheo sa ho kenya tšebetsong liqeto tsa Seboka sa bo-36 sa SADC sa Lihlooho tsa Linaha le Mebuso holim'a 'moko-tabo o reng "*Resource Mobilisation for Investment in Sustainable Energy Infrastructure for an Inclusive SADC Industrialization for Prosperity of the Region*" ka senyesemane.

'Moko-tabo oa thupelo le 'moka li ne li le holim'a ho buisana ka merero e ikhethang ea SADC ea matla e hlohang tšehetso ea lichelete. Merero ena e ne e tl'o tekoa kapel'a 'moka oa bo 37 oa SADC oa lihlooho tsa linaha le 'musu ka Phato 2017.

Phutheho ea SADC ea Liofisiri tse Kholo le Matona ba Lefapha la Matla e tšoaroa selemo le selemo moo ho hlahlojoang maano a botseteli Lefapheng la Matla le Tikoloho la SADC. Har'a merero ea naha ea Lesotho Lefapheng la Matla e seka-sekiloeng moo, Matona a tsebisitsoe hore:

- Setsi sa phehlo ea motlakase oa letsatsi oa matla a 20 MW se tlo ahoa kamoso motseng oa Ha Ramarothole, Mafeteng;
- Ho bile le khatelo pele boithutong ba litaba tsa 'maraka le ho hloauoa hoa libaka tseo ho ka fehloang motlakase, bo tšehelitsoeng ka lichelete ke Banka ea Lefatše (World Bank) tlas'a Mokhahlelo ea bobeli ea Morero oa Metsi a Lihlaba tsa Lesotho;
- Boithuto ka Litjeo tsa Phepelo ea Motlakase (Cost of Service Study), bo ntseng bo etsoa ke LEWA ka tšehetso ea lichelete ke Banka ea Ntšetso Pele ea Afrika (AfDB), bo bitsoang "*Urban Distribution*

*Rehabilitation and Transmission Expansion Project*" bo qalile. Har'a tse ling, boithuto bo reretsoe ho thusa Lesotho ho beha litefiso tse nepahetseng bakeng sa basebelisi; le

- Morero oa Phetisetso ea Metsi ho tloha Lesotho ho ea Botswana (Lesotho Botswana Water Transfer-BWT) ke o mong oa merero e hlohang tšehetso ea lichelete.

Mabapi le lintlafatso tse ntseng li tsoela pele tikolohong, Matona a tsebisitsoe tse latelang:

- Hore tikoloho ea SADC e fehla motlakase oa bongata ba 60,067 MW, e kenyeletsang 59,539 MW ea linaha tse hloahloeng ea SADC le 1,134 MW ea linaheng tsa lihlekehleke. Ka holim'a mona ke lekhetlo la pele ho tloha ka 2008 tikoloho ea SADC e ba le matla a phehlo ea motlakase oa bongata ba 919 MW. Ka 2017, litsi tse ncha tsa phehlo li lebeletsoe ho kena tšebetsong mme li eketse motlakase ka 3,516MW hloahloeng ea SADC. Ho reriloe hape hore tla ba le keketseho ea 30,646MW ea motlakase lipakeng tsa lilemo tsa 2018 le 2022;
- Phutheho ea Komiti e Kholo (Executive Committee) ea Mokhatloea Litsi tsa Taolo ea Motlakase Tikolohong e ka Boroa ho Afrika (RERA) e ille ea tšoaroa ka katleho Maputo, Mozambique ka 'Mesa 2017;
- Seboka le Phutheho tse Akaretsang tsa Selemo le Selemo tsa RERA (Annual Conference and Meeting) ea bo 13 li ile tsa tšoaroa ka katleho ke LEWA Maseru ka Pulungoana 2016;
- Ho thehoa ha Letlole la Ntlafatso ea Boitsireletso khahlanong le Phetoho ea Boemo ba Leholimo (CRIDF) ka Tlhakubele 2017; le
- Kh'amphani ea Lesotho ea Motlakase (LEC) e ile ea tšoara phutheho ea bo 42 ea Komiti e Kholo ea Mokhatlo oa Litsi tsa Phehlo ea Motlakase tikolohong ea SADC(SAPP) Maseru ka Tlhakubele 2017. SAPP e ile ea hlahloba bocha tšebetso ea Setsi sa eona sa Tsamaiso ea ba ea ananela khakanyo ea sona ea lichelete sebakeng sa selemo sa 2017/18 



A na u leseling la mabaka ao ka oona u ka khaoleloang phano ea lits'ebeletso?

Ka kopo re chakele ho [lewa.org.ls/standards/default.php](http://lewa.org.ls/standards/default.php)  
Kapa Moposo House, Mokatong oa bosupa, Maseru.



## Boithuto holim'a litjeo tsa phano ea litšebeletso tsa motlakase bo qalile

LEWA e qalile boithuto holim'a litjeo tsa mekhahlelo e fapakaneng ea phano ea litšebeletso tsa motlakase ho tloha ho oa phehlo ea ona ho isa ho oa phepelo malapeng le mesebetsi ka ho fapakana.

Boithuto bona ke karolo ea *"Urban Distribution Rehabilitation and Transmission Expansion Project"*, o tšehelitsoeng ka lichelete ke Banka ea Ntšetso-Pele ea Afrika (AfDB) le 'Musu oa Lesotho.

Boithuto bo reretsoe ho ithuta ka litjeo tsa phepelo ea motlakase mafapheng a phehlo, tsamaiso, ho anetsa motlakase le phepelo ho basebelisi (*generation, transmission, distribution and supply*) libakeng ka ho fapana. Sepheo ke hore ho be le botsitso ba phepelo ea motlakase ka nako e bohareng le e telele.

Boithuto bo boetse bo reretsoe hore bo be holim'a litheko tsa mafapha a fapakaneng a khoebo ea motlakase, le litefiso tse ka behoang. Taba e 'ngoe, ke ho ithuta hore na batho ba se nang bokhoni ba ho

patalla litšebeletso tsa motlakase ba ka khahlametsoa joang.

Boithuto bona bo etsoa ke feme, e bitsoang MRC Group of Companies ea United Kingdom, e qalileng tsebetso ka Motseanong 2017. Ka Phuptjane 2017 MRC e ile ea tsoarela ba nang le kobo ea bohali thupelo setsing sa Lehakoe, Maseru.

Thupelong eo ho e ile hoa hlaloso hore, e le ka sepheo sa ho fihlela morero oa boithuto bona, ho tla lekoloa litloaelo tsa machaba mabapi le litefiso tse tsoanelehang ho sebelisoa Lesotho ho latela boemo ba bophelo, malapa a hlophihileng le tlhophollo ea tšebeliso e nepahetseng le ho beha basebelisi ba motlakase ka mekhahlelo ea bona. Taba e 'ngoe e tla ba tlhahlobo ea hore na malapa a futsanehileng a khona ho fumana motlakase ho ipapisitsoe le boithuto bo tla etsoa kahar'a naha.

Litsi tsa mantlha tsa lefapha la motlakase tse amehang boithutong ke LEWA, K'hamphani ea Lesotho ea Motlakase (LEC) le Lefapha la matla (DoE) □



Boithuto bo reretsoeng, hara tse ling, ho matlafatsa phepelo ea motlakase hore e anele sechaba.

## Mekhoa ea ho boloka metsi

Lekhotla la Taolo ea Motlakase le Metsi (LEWA) le hlokomela mekhahlelo eohle ea basebelisi ba lits'ebeletso. Sena se ka fihleloa har'a tse ling tse ngata, ka ho ruta basebelisi ho sebelisa metsi hantle molemong oa bona le oa batho ba bang.

E le ho etsa mosebetsi oo, LEWA e thakhotse mekhhoa ea tlhahiso-leseling ho basebelisi bohle ba litšebeletso ka mekhhoa le litloaelo tseo ba ka li sebelisang ho boloka metsi hantle. Ho theola sekhahla se holimo sa tšebeliso ea metsi ho bolela hore mosebetsi o fumana sekhahla se se nyane sa mokoloto hape ho baballa hona ho boloka metsi e le sehloeliloeng se bohlokoahali. Mekhoa e mengata e ka sebelisoang ho boloka metsi malapeng, 'me se leng bohlokoa ke hore batho ba qalelle ho etsa joalo. Liphetoho tse nyane feela li ka boloka metsi a ka mangata. Ho sebelisa metsi hantle, malapeng le libakeng tse ling ho tla thusa hore metsi a lule a le teng kajeno le kamoso.

Tšebeliso e ntle ea metsi e ka fihleloa ka ho nka likhato tse latelang libakeng tse fapaneng tsa malapeng.

### Ka kichining

- Ho betere ho noa metsi a tsoang sehatsetsing ho feta a tsoang mochining o etsang hore a phole;
- Inela lipitsa le lipane ho e na le ho tlohela metsi hore a phalle pompong ha u ntse u li hlatsoa;
- Sebelisa mochini o hlatsoang lijana ha u hlatsoa tse ngata, joalo feela le ka mochini oa liphahlo. Reka mofuta oa mochini o hlatsoang lijana le oa liphahlo e bolokang metsi. Mosebetsi oa mochini o tsoanela ho o khethela hore o hlatsoa lijana habobebe, eseng ka matla;
- Ha u hlatsoa likotlolo ka matsoho, se ke ua tlohella metsi hore a phalle bakeng sa ho polisa;
- Hlatsoa litholoana le meroho kahar'a sekotlolo e seng pompong ea metsi a mathang; hape
- Se ke oa sebelisa metsi a pompo ho qhibibilisa nama kapa tsona lijo tse nang le leqhoa. Siea u qhibibilisitse leqhoa lijong bosiu kaofela kapa u behe mochine o futhumetsang lijo boemong bo qhibibilisang.

### Kamoreng ea ho hlapela

- Koala pompo ea metsi ha u ngobelitse matsoho ka metsi, u bulele pompo hape ha u so hlapa;
- Se ke ua bulela metsi a pompo u nts'u itsukunya meno ka metsi a phallang. Sena se senya metsi a ka fetang litara tse tšeletseng ka motsotso;
- Sebelisa lihoashatsi (shower head) tse bolokang metsi ka moo ho hlapeloang;
- Hlapa nako e khutšoane ho e na le ho hlapa metsi. Ha u le ka kamoreng e hlapelang (shower), bulela metsi feela hore u be metsi. Koala metsi ha u itšerama; u bulele metsi hape ho itlhatsoisa 'mele;
- Se ke oa sebelisa ntloana ea hau e le sebaka sa ho qhalla litsila. Qoba ho sebelisa metsi a ntloana ntle le mabaka;
- Haeba konopo ea metsi a ntloana e lula e le ntša metsi nako eohle, 'me metsi a lula a phalla, e fetole kapa hona ho e tiisa; hape
- Kamehla hlahloba matloana, mechini e laolang phallo ea metsi le li peipi (pipes) hore ha li lutle.

### Jareteng

- Lema mohloa, le lipalesa tse tsoarellang maemong a komello;
- Sebelisa metsi a sebelitseng ho noesetsa lijalo;
- Noesetsa mohloa ha feela ho hlokahala;
- Sebelisa nkho e tšellang kapa lethopo le nang le hlohoana e ntšang metsi hanyane - e seng le a hasanyang.

### Ka kakaretso

- Etsa hore lipompo li se li lutle metsi le hanyane. Lipompo tse lutlang li ka senya lilithara tse baloang ka likete-kete ka selemo tsa metsi a bohlokoa;
- Koahela lipompo tsa metsi a chesang lihloohong e le hore li se lahle mocheso habobebe;
- Makoloi a tsoanela hlatsua ka metsi a tšetsoeng kahar'a linkhoana (bucket) kaha ho sebelisa mathopo ho etsa hore metsi a mangata a lahlehe;
- Ithekele tanka e lulang kantle ho ntlo e le ho bokella metsi a pula nakong eo e nang;

- > Haeba metsi a mangata a ka bolokoa ho sebelisoa ka mekhoha ena e boletsoeng kaholimo linoka, matamo le linokana tsa naha li tla ba le metsi a ka sebelisoang ho phetha mesebetsi e mengata ea bophelo le lipapaling. Hape tlholeho e ka bolokeha.
- Ho kenya thepa e kang lihlohoana tse hoashang tsa li shaoara ke mosebetsi o bobebe o ka etsoang ke mong'a lelapa a sa hloke lisebelisoa tse ngata. Hantle ntle ho boloka metsi ke taba e lokelang hore e etsoe letsatsi le chabang le le likelang □



## Maemo ao WASCO e ka khaolang litšebeletso tsa phepele ea metsi le likhoere-khoere

**T**okomane ea Lipehelo tsa Boleng ba Litšebeletso tsa Phepele ea Metsi (QoSSS) e hlalosa hore K'hamphani ea Metsi le Likhoere-Khoere (WASCO) e ka khaola litšebeletso tsa metsi le likhoere-khoere ha mosebelsi a sa lefa mokoloto, a kena-kenane le thepa ea WASCO, kapa a entse khokelo e seng molaong.

Ho latela seo QoSSS e se bolelang, ho na le maemo le methati eo WASCO e lokelang ho e latela pele e khaola litšebeletso. Kahoo, basebelisi ba khotaletoea ho lefa mekoloto ea bona ka nako, le ho qoba ho kena-kenana le thepa ea litšebeletso tsa metsi le likhoere-khoere. Methati le maemo ao WASCO e lokelang ho ipapisa le oona pele e khaola litšebeletso e hlalositsoe lirapaneng tse katlase mona.

Ho latela QoSSS, ho khaoloe hofe kapa hofe ho entsoeng ka lebaka la hore mosebelsi ha a lefa molato oa tšebeliso, e lokela ho etsoa bonyane matsatsi a leshome kamor'a letsatsi leo mosebelsi a neng a lokela ho lefa ka lona. WASCO e lokela ho tsebisa basebelisi ka mongolo, matsatsi a mabeli pele e khaola phepele.

WASCO e ka khaola litšebeletso ntle le tsebiso ea letho moo e ikholisitseng hore ho na le khokelo e seng molaong kapa ho kena-kenanoe le thepa ea phepele. Khokelo-bocha ea litšebeletso tsa phepele

ea metsi e lokela ho etsoa letsatsi kamor'a hore molato oa tšebeliso o lefuoe. Boemong boo ho sa lefelloang litšebeletso tsa likhoere-khoere, ho khaoloe ho phepele ea metsi ho lokela ho etsoa ntle le theriso.

WASCO e lokela ho fa mosebelsi theriso ea matsatsi a mahlano pele e khaola marang-rang a likhoere-khoere. Haeba mosebelsi a ka tsoelapele ho sebelisa marang-rang a likhoere-khoere kamor'a hore a khaoleloe phepele ea metsi, WASCO e lokela ho koala khokelo ea likhoere-khoere. Khokelo-bocha ea phepele ea metsi ho marang-rang a likhoere-khoere e lokela ho etsoa matsatsi a mabeli kamor'a hore ho lefshoe mekoloto eohle, le tokiso e entsoe ka nepahalo.

Ho khaoloe ho etsoang ka lebaka la ho se lefe molato, ho lokela ho etsoa lihoreng tsa hoseng tsa letsatsi e le hore khokelo-bocha e etsoe ka nako. Ho feta moo, khaolo tse joalo ha lia lokela ho etsoa nakong ea mafelo a beke, ka matsatsi a phomolo kapa ha e le Labohlano bekeng. Ho khaoloe hohle ho amanang le ho kena-kenana le tšebeletso ho lokela ho etsoa ho sa etsoa theriso ea letho.

Khokelo bocha ea ho khaoloe ha tšebeletso ho neng ho sa nepahala, ho lokela o etsoa lihora tse robeli kamora hore ho netefatsoe hore ho bile le ho khaoloe ho joalo □



Boemo ba moo phepele ea metsi e khaoloeang.



## Methati ea ho arabela litletlebo, lipotso le likopo bakeng sa LEC le WASCO

**H**o ea ka kakaretso ea mosebetsi oa Lekhotla la Taolo ea Motlakase le Metsi Lesotho (LEWA), lekhotla le lokela ho hlaisa, ho boloka, ho hlahloba le ho lokisa ha ho hloka hlahloko le tsoaro e nepahetseng ea bareki. E le ho etsa mosebetsi oo, koporasi e thehile taolo ea motlakase le metsi a litoropo e leng Ntlatfatso e tsoileng-matsoho le phano ea litšebeliso tse nepahetseng (Quality of Service and Supply Standards; QOSSS) ho tataisa ha ra tse ling methati e amanang le tharollo ea litletlebo, lipatlisiso/ liphuputso le lipotso.

ILitletlebo, lipatlisiso le lipotso tse amanang le motlakase li mameloa le ho rarolloa ke K'hamphani ea Motlakase Lesotho (LEC). Litletlebo, lipatlisiso/ liphuputso le lipotso tse amanang le metsi tsona li mameloa le ho rarolloa ke K'hamphani ea Metsi le Likhoerekhoere (WASCO).

Lintlha ka kakaretso tse amanang le tletlebo tse amanang le motlakase tse tlišitsoeng ke motho ka bo mong, ka fono kapa ka marang-rang, li lokela ho rarolloa ka letsatsi le le leng ntle ho tiehiso. Hape, boemong boo litletlebo li ngotsoeng, LEC e lokela ho araba tletlebo e joalo ka lengolo nakong ea matsatsi a mahlano, 'me e rarolloe nakong ea beke tse peli. Boemong bona, bonyane linoko tse mashone a robong (90%) tsa boleng ba tšebetso li lokeloang ho fihleloa.

Lipotso tse amanang le basebelisi ba motlakase tse fumanoeng ka mohala (fono), marang-rang kapa ha mosebetsi a itlisitse li lokeloang ho rarolloa ka letsatsi. Boemong boo ho hloka hlahloko hore lipatlisiso li etsoe, bonyane ke liperesente tse mashome a robong a metso e mehlano (95%) tse tsoaneloang ho sebetsoake LEC, ka mongolo matsatsing a mahlano a tšebetso mme li rarolloe nakong ea beke tse peli.

Bakeng sa likopo tsa basebelisi ba fetolang kapa hona ho tlosa limithara tsa motlakase moo li leng teng ho ea libakeng lisele, tseo kaofela li lokeloang ho arabeloa ka mongolo nakong ea libeke tse peli. Bonyane ke liperesente tse mashome a supileng a metso e mehlano (75%) tsa boleng ba tšebetso tse li lokeloang ho ho fihleloa ke LEC.

Litšebeliso tse bohlokoa tsa likhokahanyo, mohala o fumanehang nako tsohle le tšebeliso ea marang-rang e lokela ho ba teng molemong oa tlaho ea liphoso tsa motlakase le li tšohanyetso. Liperesente tse lebeletsoeng tsa katleho ea tšebetso ea mashome a robong a metso e mehlano lekholong (95%). Ho feta moo, LEC e lokela ho ba le tšebeliso ea mohala (fono-fono) le mokhoa oa marang-rang ba keng sa litletlebo, lipotso le likopo tse etsoang ho bareki ka nako ea tšebetso. Ke bonyane linoko tse mashome a robong le metso e robong lekholong (99%) tse lokeloang ho fihleloa.



Thuto ho baji ba Mafeteng mabapi le methati ea tharollo ea litletlebo.

Ho ea ka QOSSS ea metsi a litoropong, litletlebo tsohle joaloka boleng bo nepahetseng ba metsi, tletlebo ka mohala (fono-fono) kapa ha mosebetsi a itlisitse, li lokela ho sebetsoa ka letsatsi feela ke WASCO. Bakeng sa litletlebo tse ngotsoeng, li lokeloang ho arabeloa nakong ea matsatsi a mahlano mme li rarolloe nakong ea li beke tse peli.

Lipotso tsa basebelisi li lokela ho arabeloa nakong ea beke tse peli, empa tse tla hloka ho etsetsoa liphuputso tsona li tla arabeloa ka mongolo nakong ea matsatsi a mahlano li sebetsoe kapa ho rarolloa ka matsatsi a leshome a tšebetso. Likopo tsa basebelisi li lokela ho rarolloa ka mongolo nakong ea matsatsi a leshome li fumanoe. Bakeng la phano e amanang le tsēbeletso

le boleng tsa metsi, se lebetsoeng ke liperesente tse mashome a robong lekholong (90%) tsa khotsofalo ea mosebetsi.

Ka bobeli LEC le WASCO li lokela ho araba mohala oa mosebetsi nakong ea metsotsoana e leshome le metso e mehlano, eleng hore fono e se lle ho feta makhetlo a mane e sa arabeloe. Holim'a tsohle tse hlokehang bakeng sa tharollo ea mathata, LEC le WASCO li lokela ho fana ka thuto ho basebelisi ba tsona lintlheng tsa motlakase le metsi. Hape, litsi tsena li lokela ho boloka litokomane tsa lethathamo la litletlebo mme e bonahatse mofuta oa tletlebo tsohle, letsatsi le mosebetsi oa k'hampani e joalo eo tletlebo e fihletseng ho eena ▶

## Lipehelo tsa Lekhotla mabapi le ho khaoloa hoa phepelo ea motlakase

**H**o ea ka Tokomane ea Lipheho tsa Boleng le Litsebetso tsa Motlakase (Quality of Service and Supply Standards-QOSSS), K'hamphani ea Lesotho ea Motlakase (LEC) e ka khaola phepelo ea motlakase ka mabaka a kang ho se lefelle litšebeliso, ho kena-kenana le thepa ea khokelo ea motlakase, kapa khokelo e seng molaong.

Basebelisi ba motlakase ba eletsoa ho lefella mekoloto ea bona ka nako hape ba qobe ho hleka-hlekana le thepa ea phepelo ea motlakase. Mekoloto eo LEC e ka e kolotoang e ka ba har'a tse ling, mekoloto oa

khokelo kapa mekoloto oa tšebeliso ea motlakase ho basebelisi ba lefang ka mokitlane. Methati le maemo ao LEC e lokelang ho ikamahanya le eona, e le ho khaola phepelo ea motlakase e hlalositsoe ho tse latelang.

Ho ea ka QOSSS, khaolo ea motlakase ka lebaka la ho se lefe mekoloto e lokela ho etsoa kamora tlhokomeliso ea matsatsi a mabeli ho mosebetsi oa mohoebi kapa bo-ralifeme. Bakeng sa bareki kapa basebelisi bao e seng ba khoebo, tlhokomeliso ea bonyane matsatsi a mahlano e lokeloang ho fanoa pele phepelo ea motlakase e ka khaoloa.



Litla-morao tsa khaolo ea phepelo ea motlakase.

> Ho lebelletsoe hore khaolo ea phepelo e lokeloa ho etsoa lihora tse peli pele ho nako ea ho koaloa hoa moo ho lefuoa teng. Likhokelo tse etsetsoang libakeng tse neng li khaotsoe, li lokeloa ho etsoa nakong ea letsatsi le le leng kamor'a hore mosebelisi a lefe molato.

Basebelisii ba khaoletsoeng litšebelsetso ka lebaka la ho hleka-hleka thepa le ho etsa likhokelo tse seng molaong, ba khaoleloa litšebelsetso hang-hang ntle le theriso ea letho. Kamor'a hore mosebelisi ea khaoletsoeng motlakase a lefe, khokelo-bocha e lokela ho etsoa matsatsi a mabeli kamorao ho moo.

Maemong a mang, phepelo ea motlakase e ka khaoloa ha ho sa ikamahangoa le boleng ba tšebetso. Khokelo bocha boemong bona e ka etsoa letsatsi kamor'a hore ho rarolloe phoso e bileng teng.

Bakeng la khaolo tsa tšebelsetso mabapi le ho se lefe, khaolo e joalo e etsoe nakong ea lihora tsa hoseng, e le ho akofisa khokelo bocha. Hape, ho khaoloa ha litšebelsetso ho se etsoe ka nako ea matsatsi a phomolo le Labohlano. Khaolo ea litšebelsetso e amanang le ho hleka-hlekana le thepa e lokela ho etsoa ka ntle ho tsebiso kapa therisano ea letho □

## Kakaretso ea methati ea tlhahlobo ea litheko le bohlokoa ba hore ba amehang ebe karolo

Lekhotla la Taolo ea Motlakase, Metsi Lesotho (LEWA) le laola Lefapha la Phepelo ea Motlakase (ESI) le Litšebelsetso tsa Metsi le Likhoere-Khoere metseng ea Litoropo (UWSS) kahar'a naha. Har'a tse ling, thomo ea LEWA ke ho laola litefiso tsa litšebelsetso tse fanoang ke LEC le WASCO.

Ho latela molao oa LEA oa 2002, o hlomathisitsoeng, Lekhotla har'a tse ling le beletsoe ho batla maikutlo a sechaba mabapi le kopo ea tlhahlobo bocha ea litefiso tsa litšebelsetso tsa motlakase, metsi le likhoere-khoere tsa lik'hamphani tse laoloang ke lona pele e ka nka qeto holim'a litefiso tse ncha.

Ho latela tsela ea tšebetso ea makhotla a taolo, likopo tsa lik'hamphani tsena li phatlalatsoa li tsoanela ho ikamahanya le lipallo tsa Tokomane Methati ea ho Kenya Likopo tsa Tlhatlhobo-Bocha ea Litheko. Hang ha LEWA e ikhotsofalitse hore likopo li na le lintlha tsohle, e phatlalatsa kopo ka mekhoe e fapaneng joaloka, likoranta, liea-le-moea, le liea-le-moea-pono kahar'a naha. Sepheo ke ho fa sechaba monyetla oa ho bala kopo, le hore se tle se fane ka maikutlo, litlahiso, le likhotlaletso tsa sona.

Ketso ea ho botsa sechaba e etsoa ke Lekhotla ele ho bula sethala hore lik'hamphani tse fanang ka



Barutuo ba sekolo sa Butha-Buthe nakong ea lipuisano tsa tlhatlhobo-bocha ea litheko.

> litšebelsetso li fane ka mabaka a tsona mabapi le kopo ea tlhahlobo bocha ea litefiso.

Lik'hamphani tsena li teka mabaka a tsona a ho etsa likopo kapel'a Boto ea LEWA. Ba nang le kobo ea bohali ba fua monyetla oa ho hlahisa maikutlo a bona kapel'a bafani ba litšebelsetso, eleng LEC kapa WASCO. Ho hlakile hore katleho ea mothati ona o itšetlehile haholo holim'a ho kenya letsoho ha ba nang le kobo ea bohali. Ho kenya letsoho hoa ba nang le kobo ea bohali, ho nkuoa ho le bohlokoa ke lekhlotla.

Mothati oa ho qetela ke oa ho beha litefiso ke LEWA. Mona Lekhotla le etsang qeto ea mapomelo ka litefiso tse lokelang ho kenyoa tsebetsoeng selemong seo sa

lichelete. Boto e kena mona ka ho etsa tlhahlobo e pharalletseng ea likopo, e etse hloko har'a tse ling, lintlha tse khannelang hore ho etsoe tlhahlobo-bocha ea litefiso tse hlahisitsoeng kahar'a likopo tsa Lik'hamphani le bopaki bohle bo fanoeng, e boetse e ela hloko maikutlo a sechaba mabapi le meralo-tšebetso ea lik'hamphani tse laoloang ke eona.

Sechaba se kupuoa ke hona hore se lemohe bohlokoa ba methati e kaholimo ele ho etsa bonnete ba hore se kenya letsoho ka ho hlahisa maikutlo a sona mabapi le likopo tse tlang ho etsoa kamoso le methati e nkuoang ha ho etsoa liqeto tsohle. Ke ka boemo bona moo ba nang le kobo ea bohali, ba khotlaletsoang ho kenya letsoho ha ho etsoa methati ena hore e atlehe mme e be le boleng □

## LEWA e thakelana ka malebela le litho tsa ESAWAS

Lekhotla la Taolo ea Motlakase le Metsi Lesotho (LEWA) le ile la kena boitlhalobong ba tšebetso ea lona ho tloha ka la 13 ho isa la 18 Phato 2017 ka tšebeliso-moho Mokhatlo oa Makhotla a Taolo ea Metsi le Bohloeki a Afrika e Boroa le Bochabela (Eastern and Southern Africa Water and Sanitation (ESAWAS) Regulators Association).

TLena e ne e le selemo sa bohloko litho tsa ESAWAS li kenela boitlhalobong bona e le ho ikamahanya le sepheo le maano a ESAWAS. Leano la pele ke ho ntlatfatsa le ho ntšetsa pele litsebo le mano a litho tsa oona tsamaisong le taolong ea metsi le bohloeki ba likhoere-khoere le ho matlafatsa tlhahiso leseling ka phetiso ea phano ea tsebo ka hara naha, e ka sita le boemong ba machaba.

Sepheo sa bobeli sa ESAWAS ke ho matlafatsa tšebeliso kahar'a makhotla litabeng tsa tsamaiso le taolo ka ho hloaea lintlha tse ananetsoeng e le ho ntlatfatsa phallo ea metsi le taolo ea likhoere-khoere kahara litho tse boliseng ba eona.

Boitlhalobong bona bo sheba ka kotloloho lintlha tse tharo e leng, tsamaiso ea tšebetso ea makhotla

(regulatory governance), boleng ba liqeto tsa makhotla (regulatory substance), le litla-morao tsa tsamaiso le liqeto tsa makhotla (regulatory impact), ho ithuta hore na li molemong oa basebelisi ba litšebelsetso.

Taolo ea lintlha tsa tsamaiso ea makhotla karolong ea metsi e bohlokoa kaha e netefatsa hore litsi tsa litšebelsetso tsa metsi tse joaloka K'hamphani ea Metsi le Likhoere-khoere (WASCO) li abeloa chelete ka mokhoa o khotsofatsang, e seng haholo, ntle le khatello e ka hlahang kathoko hore litheko tsa litšebelsetso li theoloe.

Ntlha ea boleng ba liqeto eona, har'a tse ling, e hlahloba maano kapa mekhoe eo litefiso tsa litšebelsetso li etsoang kateng, phano le boleng ba litšebelsetso le ntlatfatsa ea litšebelsetso tse fuoa ba kojoana li mahetleng. Lintlha tse ka sehloohong tsa mokhahlelong ona ke ho sheba hore boleng ba litšebelsetso ke bo tsoileng matsoho, ho netefatsa hore litsi li ba le chelete e lekanang tšebetso ea tsona, hore li sebetsa ka tsela e nepahetseng ho ntse ho hlokometsoe hore phano ea litšebelsetso e lefelloa ke bohle ho se leeme.



> Lintlha tsenatse pelili isa ho ea boraro moo ho shejoang hore litšebeletso tse fanoang ke litsi li molemong oa sechaba e bile e tsoileng matsoho ka mehla eohle e bile e sa phahama ka theko. Taba e 'ngoe hape, boithuto bo etsoa holim'a hore na maemo a renang kahar'a lefapha a etsa hore batseteli ba bacha ba kene le ho eketsa palo ea batho ba fumanang litšebeletso.

Ka lipatlisiso kapa liphuputso tse amang bohle, ESAWAS e sebelisitse puisano e hlophisitsoeng ho tsoa ho seo e se fumaneng boithutong ba lipatlisiso, mme e ile ea hloaea lintlha tseo ka hona li tlang ho seka-sekoa. ESAWAS e fumane litokomane tsa mantlha joaloka litokomane tsa maano, melaoana ea tsamaiso, tokomane tsa tumello, mekhoha le tataiso tsa tsamaiso ho tsoa ho LEWA. Tokomane ea lintlha tse amanang le tokiso kapa tharollo hape le lintlha tse ling tse bohlokoa tse ka amang tšebetso li ile tsa fanoa phuthehong e ngoe le e ngoe ho batho bohle ba amehang.

Bookameli ba LEWA bo ile ba ba hlalose tsa litho tsa ESAWAS ka mesebetsi e fapakaneng ea Lekhotla.

Litsi tse ileng tsa nka karolo phuputsoeng ena e bile K'hamphani ea Metsi le Likhoerekhoere (WASCO), bophatlalatsi le basebelisi ba litšebeletso. Lipatlisiso tse fumanoeng li tla seka-sekoa phuthehong ea ESAWAS, Zambia ka Pulungoana 2017.

Makhotla a latelang ke litho tsa ESAWAS linaheng tse fapaneng:

- Conselho de Regulação de Águas (CRA), Mozambique;
- Energy and Water Utilities Regulatory Authority (EWURA), Tanzania;
- Water Services Regulatory Board (WASREB), Kenya;
- Lesotho Electricity and Water Authority (LEWA), Lesotho;
- National Water Supply and Sanitation Council (NWASCO), Zambia;
- Rwanda Utilities Regulatory Agency (RURA), Rwanda;
- Agency for Regulation of Water Supply, Electricity and Mines (AREEM), Burundi; le
- Zanzibar Utilities Regulatory Authority (ZURA)- Zanzibar, Tanzania.



Ke 'nete hore **motlakase** o bohlokoa haholo maphelong a rona ka kakaretso. Ho tloha nakong eo re tsohang, ho fihlela ha re robala, re sebelisa motlakase. Ka lebaka lena, ke ntho e sa makatseng hore re o sebelisa ntle le ho se nahane mathata a ka bakoang ke ho o sebelisa hampe, 'me oa hlahisa batho **kotsi** kapa hona ho ba bolaea.



**Lekhotla la Taolo ea Motlakase le Metsi Lesotho**  
le na le bokirabello ba ho hlokomelisa sechaba ka tšebelei so e mope ea motlakase e ka bakang likotsi.