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LESELINYANA LA LEKHOTLA LA TAOLO EA MOTLAKASE LE METSI LESOTHO



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Leselinyana

“Lena le bua ka phethahatso ea qeto ea 'Muso ea hore boikarabello ba Lekhotla bo atoloa ka ho fua bo bong hape bo bocha ba ho laola litšebeletso tsa metsi le likhoere-khoere metseng ea literopo.”

Babali ba Khabane,

Re le amohela hape leselinyaneng lena la Lekhotla la Taolo ea Motlakase le Metsi Lesotho (LEWA). E le karolo ea mehato ea rona ea ho le hlaha leseling ka litaba tse ntseng li etsahala leselinyaneng lena re bua ka phethahatso ea qeto ea 'Muso ea hore boikarabello ba Lekhotla bo atoloa ka ho fua bo bong hape bo bocha ba ho laola litšebeletso tsa metsi le likhoere-khoere metseng ea literopo. Lekhotla le ile la hlalisoa semmuso sechabeng ka Mphalane 2013.

Ho feta mona LEWA e ile ea tsoara seboka le kopano ea selemo le selemo (AGM) ea Mokhatlo oa Makhotla a Taolo ea Litšebeletso tsa Metsi le Bohloeki a Tikoloho ea Afrika Bochabela le Boroa (ESAWAS) moo litho tsa Mokhatlo li neng li thakelana ka malebela ka mosebetsi oa ho tsamaisa litaba tsa phano ea litšebeletso tsa metsi.

Baemeli ba Sechaba sa teropo ea Semonkong ba ile ba eba le phutheho le Lekhotla Semonkong ho buisana ka litaba tse amanang le tšebetso ea LEWA e akhang tharollo ea litletlebo, le lipehelo tsa phano ea litšebeletso tsa likhoere-khoere. Ka tsela e tsoanang, Lekhotla le bile teng 'mokeng oa bobeli oo ho ona litho tsa Mokhatlo oa Makhotla a Taolo ea Motlakase Afrika e Boroa (RERA) li neng li kopane ho buisana ka litaba tsa tšireletso ea baji.

Ele karolo ea boikemisetso ba Lekhotla ba ho netefatsa hore litšebeletso tsa metsi le likhoere-khoere e ba tse

tsoileng matsoho, leselinyana lena le hlalosa babali ka boleng ba phano ea litšebeletso (Quality of Service Standards) tsa likhoere-khoere (sewerage services). Taba e 'ngoe ea bohlokoa ke ea ponaletso litabeng tsa khokelo ea motlakase. Litaba tsena li hlalositsoe ka botlalo tokomaneng ea Tataiso Holim'a Khokelo ea Motlakase (Electricity Connection Charges Guidelines) Tokomane ena e fumaneha liofising tsa Lekhotla kapa marang-rang a lik'homphuthara a Lekhotla.

Taba ea ho rarolla litletlebo ka tsela e potlakileng ke e 'ngoe ea maikemisetso a ka sehloohong a Lekhotla. E le tsela ea ho rarolla litletlebo ka nako e khutšoanyane, Lekhotla le sebelisa bokena lipakeng (mediation). Mokhoa ona oa tharollo ea litletlebo o fapane le mekhoe e meng ka hore ke oa lekunutu le oa boithaopi ho ba o latelang. Lekhotla le kena lipakeng le sa nke lehlakore, 'me le kena feela ho tsamaisa tšebetso ea hore ba tsekang ba nke karolo qetong e ka fihleloang. Ka hona, babali ba koptjoa ho ithuta ka tsa mokhoa ona e le hore ba tle ba une molemo o moholo ☐

Ntoi Rapapa
Chief Executive

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LEWA e hlahisoa sechabeng - e laola metsi le likhoere-khoere

We urge both the Lesotho Electricity Company (LEC), and Water and Sewerage Company (WASCO) to engage with the Authority constructively in order to realise the benefits and effectiveness of the regulated sectors

Qeto ea 'Muso ea hore boikarabello ba Lekhotla la Taolo ea Motlakase (LEA) bo atolosoe ka ho fuoa hape bo bocha ba ho laola litšebeletso tsa metsi le likhoere-khoere libakeng tsa literopo, e phethahetse ha LEA e ne e hlahisoa sechabeng e le Lekhotla la Taolo ea Motlakase le Metsi (LEWA) ka Mphalane 2013. Ketsahalo ena e ne e etelletsoe pele ke Letona la mehleng la Matla, Bolepi le Litaba tsa Metsi (MEWMA) Dr. Timothy Thahane.

Puong ea mantlha ea letsatsi, Dr. Thahane o boletse hore sepheo sa Lekala (MEMWA) ke ho anetsa litšebeletso tsa metsi le motlakase kahare ho naha ka tšebetso

ea litsi tse tšoanang le LEWA. Letona le boletse hore hajoale ke linoko tse mashome a mararo a metso e 'meli lekholong (32%) tsa batho kahar'a naha ka kakaretso tse nang le litšebeletso tsa motlakase, 'me linoko tse 'ne lekholong (4%) tsa batho bao ba lula libakeng tse kathoko ho literopo. Letona la hlalosa hore morero oa 'Muso ke hore ka selemo sa 2015 motlakase o be o anetse karolo ea linoko tse mashome a mararo a metso e mehlano lekholong (35%) ea sechaba. Dr. Thahane a eketsa ka hore seo se tla phethahala ha ho ka hokeloa motlakase malapeng a 12,000 ka selemo le selemo.

Letona la hlalosa hore ntlheng ea phephelo ea metsi le litšebeletso tsa likhoere-khoere boikemisetso ke hore litšebeletso tsena li anele Lesotho lohle ka 2020. Dr. Thahane a re Lesotho le sebelisana 'moho le mekhatlo e fapakaneng ho ntlafatsa le ho atolosa litšebeletso tsa metsi le likhoere-khoere.

Molula-setulo oa Boto ea LEWA, Professor F.L. Moloi eena o boletse hore LEWA e ikemiselitse hore boliseng



Letona la mehleng la Matla, Bolepi le Litaba tsa Metsi (MEWMA) Dr. Timothy Thahane (ka letsohong le letona) le Molulasetulo oa Boto ea LEWA, Prof. F.L. Moloi (ka letsohong le letšehali) ba khurumulla letšoao le lecha la LEWA moketeng oa ho hlahisa Lekhotla sechabeng.

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ba eona, litšebeletso tseo Lekhotla le li laolang e be tse tšepahalang, tseo sechaba se ka khonang ho li lefella, 'me e be tsa moshoelella. A eketsa ka hore tšebetso ea LEWA e tla tšoanela ho ba le ponaletso ho bohle ka linako tsohle. Professor Moloi a re LEWA e tšehetsa le leano la 'Muso la hore litšebeletso tsa motlakase le metsi li anele sechaba sohle le ho sireletsa baji ba litšebeletso.

“Re ipiletsa ho K’hamphani ea Lesotho ea Motlakase (LEC) le K’hamphani ea Metsi le Likhoerekhoere (WASCO) ho ba le tšebelisoano-’moho le LEWA taolong ea litšebeletso tsa motlakase le metsi,” ao ebile mantsoe a Prof. Moloi.

Esale le qala tšebetso ka selemo sa 2004 Lekhotla le

atlehile ho hola le ho ntlafatsa tšebetso ea lona ea ho laola litšebeletso tsa motlakase kahar’a naha ‘me tebello ke hore le tla laola le litšebeletso tsa metsi le likhoere-khoere literopong ka boiphihlelo bo ntlafetseng.

Moketeng ona ho bile teng hape a mang a Matona, Babusi ba Litereke, Balula-Setulo ba Makhotla A Puso Ea Litereke, Balula-Setulo ba Liboto Tsa Likhoebo tsa 'Muso le Lik'hamphane tse ling, Baokameli ba Makala a fapakaneng a 'Muso, litho tsa Boto ea LEWA, baemeli ba mekhatlo e ikemetseng, litho tsa Mekhatlo ea Makhotla a Taolo ea Metsi le Bohloeki Tikolohong ea Afrika Bochabela Le Boroa (Eastern and Southern African Water and Sanitation Regulators Association -ESAWAS), baemeli ba litsi tsa phatlalatso ea litaba le baeti ba bang ba bohlokoa. □

LEWA e tšoara seboka le kopano ea selemo

Seboka sa bosupa sa ESAWAS, se ile sa tšoara nakong eo LEWA e nang le likhoeli tse tšeletseng e laola tšebetso ea WASCO. Taba ea ho thakelana ka malebela e bile bohlokoa kaha e tla thusa LEWA ho kena tšebetsong ka matla le morolo.

Lekhotla la Taolo ea Motlakase le Metsi Lesotho (LEWA) le ile la tšoara seboka le kopano ea selemo le selemo (AGM) tsa Mokhatlo ea Makhotla a Taolo ea Litšebeletso tsa Metsi le Bohloeki a Tikoloho ea Afrika Bochabela le Boroa (ESAWAS) Maseru, Lesotho ho tloha ka la 28 Mphalane ho fihlela ka la 1 Pulungoana, 2013.

‘Moko-taba oa seboka o ne o le holim’a tsela eo litho tsa ESAWAS li ka thakelanang ka malebela ka mekhoe ea sejoale-joale ea taolo ea litšebeletso. ‘Moko-taba o ne o ipapisitse le ho hlokomelisa litho tsa ESAWAS ka bohlokoa ba taolo ea litšebeletso tsa metsi le bohloeki.

Seboka se ile sa buloa ka molao ke Letona

la Mehlang la Matla, Bolepi, le Litaba tsa Metsi (MEMWA) Dr. Timothy Thahane. Dr. Thahane o ile a amohela barumuoa ‘me a bolela hore o na le tšepo ea hore ESAWAS e tla hola e eketse palo ea litho tsa eona. Dr. Thahane a ipiletsa ho ba tlileng sebokeng, feela e se litho, hore ba kene mokhatlong e be litho tse felletseng.

Letona la mehlang le ile la hata ka matla ho hlalosa e meng ea melemo ea hore ho tloha ka la 01 Motšeanong 2013 LEWA e se e laola litšebeletso tsa motlakase, metsi le likhoere-khoere ha e ne e fa K’hamphani ea metsi le Likhoere-khoere (WASCO) lengolo la tumello ea tšebetso ea phepelo ea metsi le tsamaiso ea likhoerekhoere.

“Linaheng tse nang le palo e fokolang ea sechaba ho hloka hore makhotla a taolo a alose mafapha a ‘maloa kaha sena se fokotsa litšenyehelo, li hohela basebeletsi ba litsebo tse khetheliheng, ho kopanela tsela ea tharollo ea litletlebo tsa basebelisi ba litšebeletso ka ho fapana, ho beha litheko tsa litšebeletso, ho fana ka lilaksense le ho ntlafatsa litsebo tsa basebetsi,” Dr. Thahane a eketsa.

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Mookameli oa LEWA Assoc. Prof. Ntoi Rapapa (ea mahareng) o buisana le eo e neng e le molulasetulo oa ESAWAS Monghali Kelvin Chitumbo oa NWASCO ea Zambia (ka letsohong le letšehali) le Monghali Haruna Masebu oa EWURA Tanzania -(ka letsohong le letona).

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Dr. Thahane a supa hore ho bohlokoa hore litho tsa ESAWAS li arolelane litsebo 'me a eketsa ka hore seo setla etsa hore taolo ea litšebeletso e ntlafale. A thoholetsa litho tsa ESAWAS ka ho kopana khafetsa le ho hlaloba tšebetso ea litho.

“Ke mema ESAWAS ho etela Lesotho kamor’a lilemo tse tharo ho tla hlaloba seo re se fihletseng taolong ea litšebeletso le ho re eletsa hore na re ka intlafatsa joang”, ana ke mantsoe a Dr. Thahane.

Dr. Thahane a qetella ka ho kopa litho tsa Mokhatlo le barumuoa ho buisana ka tieo ka tse ka etsoang ho phethahatsa merero ea ESAWAS 'me a supa hore lintlha tsa bohlokoa tseo LEWA e tla tlameha ho li falimehela ke ho hlaloba boleng ba litšebeletso tsa lik'hamphani tsa motlakase le metsi ka ho fumana maikutlo a baji ka boleng ba litšebeletso tseo, lichelete tse tsoanelehang phanong ea litšebeletso tsa metsi le likhoere-khoere le ho ithuta tsela eo Lekhotla la Tanzania (EWURA) le seng le tsamaile mosebetsing oa lona.

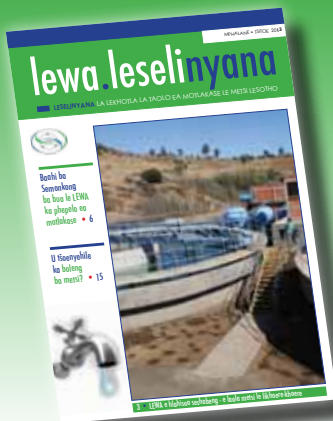
Sebaka sa bosupa sa ESAWAS, se ile sa tšoaroa nakong eo LEWA e nang le likhoeli tse tšeletseng e laola tšebetso

ea WASCO. Taba ea ho thakelana ka malebela e bile bohlokoa kaha e tla thusa LEWA ho kena tšebetsong ka matla le morolo.

LEWA e bile setho sa ESAWAS ho tloha ka 2012. Litho tse ling tsa ESAWAS ke Boto ea Litšebeletso tsa Metsi (WASREB) ea Kenya, Lekhotla la Taolo ea Metsi (CRA) ea Mozambique, Lekhotla la Taolo ea Litsi tsa Phano ea Litšebeletso (RURA) ea Rwanda, Lekhotla la Taolo ea Litšebeletso tsa Matla le Metsi (EWURA) ea Tanzania, Lekhotla la Phepelo ea Metsi le Bohloeki (NWASCO) ea Zambia. Sepheo sa ESAWAS ke ho matlafatsa kopano ea litho le ho ntlafatsa litšebeletso tsa phepelo ea metsi le bohloeki ka ho arolelana litaba le litsebo.

Sebaka sa bosupa sa ESAWAS se ile sa khetha Komiti ea Phethahatso e bopiloeng ka litho tse tšeletseng tseo e leng baokameli ba makhotla ao e leng litho tsa Mokhatlo, 'me Molula-setulo ea e ba Eng. Robert Gakubia oa WASREB. Komiti e tla ba litulong nako ea lilemo tse peli

Sebaka seo se nkileng matsatsi a mabeli 'me se ile sa keneloa ke barumuoa ba fetang mashome a mane (40) ba tsoang Lesotho le tikolohong ea litho tsa ESAWAS □



Leselinyana lena le hatisoa hang kamor’a likhoeli tse tharo. Litaba tsohle tse ka har’a lona li ikarabella ho Lekhotla la Taolo ea Motlakase le Metsi Lesotho.

© 2014 Lekhotla la Lesotho Motlakase le Metsi. Mang kapa mang ea ka khahloang ke ho sebelisa litaba tse

ka hare ho lona o tlameha hore a be a entse kopo, 'me a be a hlalose ka botlalo hore o qotsitse litaba tse ka har’a leselinyana lena.

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Baahi ba Semonkong ba bua le LEWA ka phephelo ea motlakase

Phutheho e butsoe ke Mok'hanselara oa Semonkong Monghali Tumelo Thejane ea itseng o thabetse haele moo Lekhotla le ile la ka la hloela batho ba sebaka sa habo 'me a eketsa ka hore Lekhotla le amohelohile sebakeng seo.

Baemeli ba Sechaba sa teropo ea Semonkong ba ile ba eba le phutheho le Lekhotla la Taolo ea Motlakase le Metsi Lesotho (LEWA) hona Semonkong ka la 15 Pulungoana, 2013. Sepheo sa phutheho e ne ele ho buisana le baemeli ba sechaba ka litaba tse amanang le tšebetso ea LEWA ekasitana le hore Lekhotla le ikutloele ka bolona maikutlo a basebelisi ba litšebeliso tsa motlakase le metsi.

Lekhotla le ne le entse tlhophiso ea hore litaba tsa mantlha tseo e tla ba 'moko-taba phuthehong eo li be peli. Ea pele e ne ele methati e lateloang ea ho tlaeha litletlebo tsa basebelisi ba motlakase ho Lekhotla.

Ntlha ea bobeli e ne ele ho ruta baemeli ka Lipehelo tsa Boleng ba litšebeliso (Quality of Service Standards) e le hore le bona ba tle ba fetisetse molaetsa oo ho ea ho sechaba ka kakaretso se sa atlehang ho tla hore se ruoe tsebo.

Phutheho e butsoe ke Mok'hanselara oa Semonkong Monghali Tumelo Thejane ea itseng o thabetse haele moo Lekhotla le ile la ka la hloela batho ba sebaka sa habo 'me a eketsa ka hore Lekhotla le amohelohile sebakeng seo.

Ha a hlalosa sepheho sa kopano moemeli oa LEWA phuthehong eo, Monghali Shao Khatala o itse leo ke lekhetlo la pele Lekhotla le etela sechaba sa Semonkong ho ea buisana le baemeli ba sona ba neng ba le phuthehong.

O ile a hlalosa hore mosebetsi oa Lekhotla har'a e meng, ke ho sireletsa litabatabelo tsa mafapha a

fapakaneng a nang le kobo'a bohali litabeng tsa taolo ea litšebeliso tsa motlakase le metsi e le hore tseo li tle li fanoe sechabeng li le hantle le ka boleng le litheko tse nepahetseng molemong oa bohle. A eketsa hore ke tokelo ea bohle hore ba ithute le ho hlokomela molemo oa ho laola litšebeliso tseo.

Leha Lekhotla le ne le hopotse hore baemeli ba tla tsepamisa maikutlo a bona holim'a litaba tsa 'moko-taba oa letsatsi, ho bonahetse ba thahasella litaba tsa phumantšo ea litšebeliso sebakeng sa bona. Ea buileng lebitsong la bahoebi ba Semonkong Monghali Tlelebenya Molibeli o itse bothata bo boholo moo ke tlhokahalo e tsitsitseng ea motlakase malapeng le likhoebong ka linako tsohle.

"Re fumana phephelo ea motlakase lipakeng tsa hora ea borobeli hoseng le ea leshome mantsiboea. Sena se re tsoarisa bothata haholo, mohlala, nakong eo ho batang. Re 'nile ra tšepisoa hore boemo bona bo tla ntlafala, empa seo ha se eso etsahale," a eketsa joalo Monghali Molibeli.

E mong oa lihoai tsa Semonkong Monghali Molelejane Mohale o itse le bona e le lihoai ba ntse ba tobane le bothata ba tlhokahalo ea motlakase kaha ha motlakase o tima hangata lijo tse ka lihatsetsing li ea senyeha, 'me sena se etsahala haholo nakong ea Lehlabula.

Joalo ka kamehla, K'hamphani ea Lesotho ea Motlakase (LEC) le K'hamphani ea Metsi le Likhoerekhoere (WASCO) li ne li kopiloe ke Lekhotla ho tla ikutloela kamoo sechaba se bonang litaba kateng le ho fana ka litlhaloso litabeng tse amanang le phano ea litšebeliso . LEC e fetse e eba teng moo e neng e emetsoe ke

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Benghali Tšosi Makhetha le Ngaka Thamae. WASCO eona e ile ea se ke ea atleha ho finyella phuthehong.

LEC e arabetse ka hore e sitoa ho fepela Semonkong motlakase ka linako tsohle ka lebaka la tlhokahalo ea metsi ka letangoaneng le nokeng ea 'Maletsunyane e fetang haufi le teropo ea Semonkong. LEC e ekelitse ka hore letangoana leo le katehile ke lehlabathe 'me sena se bolela hore (mafura) diesel ke eona feela e ka sebelisoang leha e le hore e theko e boima haholo. E le ho leka ho arabela sello sa baahi, letangoana leo le tla katolloa ha lichelete li ka ba teng kamoso e le hore le tle le boloke metsi a mangata nakong ea lehlabula. K'hamphani e itse mohato oo oa ho katolla letamo e tla ba oa ho tsitsisa phepele ea motlakase ka nako e khutšoanyane. Mohato oa nako e telele ekaba ho hokela teropo ea Semonkong marang-rang a motlakase a naha.

Ntlha e 'ngoe hape eo baemeli ba sechaba sa Semonkong ba ileng ba tletleba ka eona ke hore chelete ea ho hokela motlakase e phahame, 'me e etsoa ka tsela e senang ponaletso. Karabelong ea taba ena LEWA e supile hore LEC e tšoanela hore e hokele basebelisi ba motlakase e ipapisitse le litjeo tsa teng ho latela Tokomane ea Tataiso ea Khokelo ea Motlakase (Electricity Connection Charges Guidelines).

Haele litaba tsa phepele ea metsi tsona ha li ka ba tsa tšohloa kaha marang-rang a phepele ea metsi ke hona a ntseng a ahoa sebakeng seo e le hore a tle a fepele sechaba sa moo.

Baemeli ba sechaba ba bileng teng phuthehong har'a ba bang e ne e le marena, mak'hanselara, lihoai, basebeletsi ba 'muso le baji ba litšebeliso tsa motlakase □

Litho tsa RERA li buisana ka tšireletso ea baji

Bohlokoa hore litho tsa RERA li phahamise maemo a liteko tsa tšireletso ea baji. O ekelitse ka hore sena ke tsela e amohelang eo ka eona makhotla a taolo ea litšebeliso lefatšeng a e latelang kaha ele bohlokoa haholo

Moka oa bobeli oo ho ona litho tsa Mokhatlo oa Makhotla a Taolo ea Motlakase Afrika e Boroa (RERA) o neng o kopane ho buisana ka litaba tsa tšireletso ea baji, o ile oa tšoarelola Pretoria, Afrika Boroa, ka la 16 Mphalane 2013. 'Moka ona o ne o latela o ileng oa ba Windhoek Namibia ka la 19 ho isa la 20 phato, 2013 o neng o buisana ka litaba tse tšoanang.

'Mokeng ona ho ile ha buisanoa ka mekhoe e fapaneng ea ho phatlalletsa baji litaba tsa taolo, ho ba ruta ka bohlokoa ba ho kenya letsoho litabeng tsa taolo ekasitana le hore ba be le tsebo e felletseng e holim'a litaba tse ba amamang, tsa taolo ea litšebeliso.

Litho tsa RERA li ile tsa phura leshoetla holim'a maoala ao li ka a sebelisang ho sebelisana 'moho le litsi tsa



Nakong eo a bulang 'moka Monghali R. Mukabe oa Lekhotla la Taolo la Zambia (ERB) e le molula setulo

Tse ling tsa litho tsa mokhatlo ha li s'o ka li amohela kapa li lemoha bohlokoa ba tšireletso ea baji tšebetsong ea tsona. Hangata li sebetsa litaba tsa tšireletso ea baji ka mafapha a mangata 'me sena ha se ntlafatse tšireletso ea baji.

7 linaha tsa habo tsona ka ho fapana holim'a litaba tsa tšireletso ea baji. Litsi tseo li akha liofisi tsa taolo ea khoebo le khoebisano (Competition Commissions), mekhatlo ea baji, litsi tsa paballo ea tikoloho le liofisi tse shebaneng le boleng ba thepa le litšebeletso (Standards Authorities).

Taba e 'ngoe ea bohlokoa e tšohliloeng ebile ho etsa melaoana e amanang le boleng ba litšebeletso le phano ea tsona ntlheng ea hore e tle e baballoe ka linako tsohle, le ho rarolla litletlebo tsa baji.

Nakong eo a bulang 'moka Monghali R. Mukabe oa Lekhotla la Taolo la Zambia (ERB) e le molula setulo, o itse ho bohlokoa hore litho tsa RERA li phahamise maemo a liteko tsa tšireletso ea baji. O ekelitse ka hore sena ke tsela e amohelang eo ka eona makhotla a taolo ea litšebeletso lefatšeng a e latelang kaha ele bohlokoa haholo.

"Tse ling tsa litho tsa mokhatlo ha li s'o ka li amohela kapa li lemoha bohlokoa ba tšireletso ea baji tšebetsong ea tsona. Hangata li sebetsa litaba tsa tšireletso ea baji ka mafapha a mangata 'me sena ha se ntlafatse tšireletso ea baji" a rialo Monghali Mukabe.

Mongoli oa RERA Monghali Elijah Sichone eena o ile a manolla litaba tse holim'a boemo bo akaretsang ba litaba tsa tšireletso ea baji kahara litho tsa Mokhatlo tikolohong ea litho kaofela.

"Tšireletso ea baji ke taba e bohlokoa kaha e tla thusa litho tsa RERA ho ba le seemo se setle mahlong a batho

linaheng tsa habo bona kaha taolo ea litšebeletso e etsoa molemong oa baji har'a tse ling", a rialo Monghali Sichone.

Tumellano e bile hore litho tsa RERA li etse ka matla ho sireletsa baji, har'a tse ling, ka ho rala tokomane tsa boitlamo holima tšireletso ea baji, li thehe liofisi kapa mafapha a holim'a tšireletso ea baji le ho hira basebetsi ba lekaneng ho phethahatsa mosebetsi o joalo.

Ho bile ha eketsoa ka hore litho li ithute tse kahar'a tokomane e hlahisitsoeng ke Ofisi ea Lithuso ea Machabeng ea Muso oa Amerika (USAID) e holima methati ea tšireletso ea baji kaha e na le lintlha tsa bohlokoa tseo litho li ka li hapellang ha li rala tšebetso ea tšireletso ea baji.

Ho feta mona 'moka o entse qeto ea hore ho tle ho etsoe likhothaletso tsa hore ho thehoe komitjana e tla sebetsa hore litho tsa RERA li ntlafatse liteko tsa ho sireletsa baji kahara litšebeletso tsa tsona.

Ho latela tsela ea tsebetso likhothaletso tseo li tla behoa kapele ho phutheho ea baokameli ba Makhotla a Taolo a RERA (Executive committee) Maputo, Mozambique ka Pulungoana 2013.

'Moka o ile oa koaloa ke Mookameli oa Lekhotla la Taolo ea Matla la Afrika Boroa (NERSA) Mofumahali Phindile Baleni- Nzimande. Mofumahali Baleni-Nzimande o itse leha litho tsa RERA li se maemong a tšoanang ka mekhoea ea tšireletso ea baji, li lokela hore li thakelane ka malebela molemong oa hore qetellong li tle li atlehe ho nyolla tšebetso ea tsona.

"Bohlokoa bo boholo ba lipuisano tsa tsatsing lena ke hore leha re fapane ka maemo ao re a fihletseng mekhoeng ea tšireletso ea baji, empa re ka thakelana ka malebela ka ho fapana", ho itsalo Mofumahali Baleni-Nzimande.

Litho tsa RERA tse ling tse neng li emetsoe 'mokeng ona ebile ECB (Namibia), CNELEC (Mozambique), IRSE (Angola) (ZERA (Zimbabwe) le ERB (Zambia). Makhotla a EWURA (Tanzania), SERA (Soatsing) le MERA (Malawi) a ne a sa emeloa □

Lipehelo tsa boleng ba litšebeletso tsa likhoerekhoere

Mosebelisi oa litšebeletso tsa likhoere-khoere o lokela ho fua likhakanyo tsa litšebeletso tsa likhoere-khoere matsatsing a tseletseng (6) a tsebetso moo marang-rang a WASCO a seng a ntse a le teng, 'me bolelele ba sebaka sa ho tloha peiping e haufi ea likhoere-khoere ho ea sebakeng sa mosebelisi bo se fete limithara tse mashome a robong (90 metres). Khokelo ea likhoere-khoere eona e lokela ho etsoa ka nako ea matsatsi a leshome le metso e mehlano (15) a tsebetso, 'moo marang-rang a likhoere-khoere a seng a ntse a le teng.

Ke boikemisetso ba Lekhotla la Taolo ea Motlakase le Metsi Lesotho (LEWA) honetefatsa hore K'hamphani ea Metsi le Likhoere-khoere (WASCO) e fana ka litšebeletso tse tsoileng matsoho.

Sena se ka fihleloa ka hore setsi (WASCO) se sebetse se ipapisitse le lipehelo tsa boleng ba phano ea litšebeletso (Quality of Service Standards) tse ananetsoeng ke Lekhotla ntlheng tsa phano ea litšebeletso tsa likhoere-khoere (sewerage services). Taba ena ea boleng ba phano ea litšebeletso tsa likhoere-khoere e lokolisoa ka bokhutšoanyane liratoaneng tse latelang mona. Lintlha tse lokelang ho eloa hloko mabapi le litaba tsa boleng ba litšebeletso tsa likhoere-khoere li kenyeletsa tse latelang:

- Marang-rang a WASCO a tsamaiso ea likhoere-khoere a lokela ho sebetse hantle;
- WASCO e lokela ho hlompha lipehelo tse mabapi le tokiso ea lipeipi le marang-rang a likhoere-khoere;
- WASCO e lokela ho hlompha lipehelo tse mabapi le khaolo ea phephelo ea litšebeletso tsa likhoere-khoere;
- Litaba tse amanang le mekoloto ea litšebeletso tsa likhoere-khoere li lokela ho sebetsoa ka tsela e nang le ponaleto;
- WASCO e lokela ho arabela litlhoko le litletlebo tsa basebelisi ba likhoere-khoere ka nako tsohle;
- Basebelisi ba lokela ho fumana litaba tsohle tse ba amang le likhoere-khoere ho tsoa ho WASCO habobebe; 'me
- Basebelisi ba lokela ho fumana litaba ho tsoa ho



Setsi sa WASCO sa tlhoekiso ea metsi



Matamo a tlhoekiso metsi a WASCO Mohale's Hoek

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WASCO mabapi le tšetiso ea phephelo kapa ho tsitsa hoa litšebeliso tsa likhoere-khoere.

Ho bohlokoa ho hlalosa tse ling tsa lipehelo tseo WASCO e lokelang ho sebetsa e ipapisitse le tsona malebana le litšebeliso tsa likhoere-khoere. Lipehelo tsena li hlalositsoe kahar'a tokomane ea Lipehelo tsa Boleng ba Litšebeliso tsa Metsi le Likhoere-khoere Literopong (Urban Water and Sewerage Services Quality of Service and Supply Standards).

Likhakanyo le khokelo ea litšebeliso tsa likhoere-khoere

Mosebelisi oa litšebeliso tsa likhoere-khoere o lokela ho fuoa likhakanyo tsa litšebeliso tsa likhoere-khoere matsatsing a tšeletseng (6) a tšebetso moo marang-rang a WASCO a seng a ntse a le teng, 'me bolelele ba sebaka sa ho tloha peiping e haufi ea likhoere-khoere ho ea sebakeng sa mosebelisi bo se fete limithara tse mashome a robong (90 metres). Khokelo ea likhoere-khoere eona e lokela ho etsoa ka nako ea matsatsi a leshome le metso e mehlano (15) a tšebetso, 'moo marang-rang a likhoere-khoere a seng a ntse a le teng.

Moo teng e bang marang-rang a teng, feela bolelele ba sebaka ho tloha mohloling o haufi bo feta limithara tse mashome a robong (90metres), khakanyo ea litšebeliso e lokela ho fumaneha nakong ea matsatsi a leshome le metso e mehlano (15) a tšebetso. Khokelo e tsoanela ho etsoa matsatsing a mashome a mararo (30) a tšebetso.

Khaolo ea khokelo ea likhoere-khoere

Ha mosebelisi a hlolehile ho patala mokoloto, kapa a khathatsane le thepa ea WASCO ea litšebeliso tsa likhoere-khoere, kapa a ikhoketse marang-rang a likhoere-khoere ka bolotsana, WASCO e ka khaola litšebeliso tsa mosebelisi ea joalo hang-hang ntle le tlhokomeliso ea letho. Haeba mosebelisi a patetse

molato oa hae, o lokela hore a khutlisetsoe litšebeliso matsatsing a mabeli (2) a tšebetso.

Liphaephe tsa likhoere-khoere li ka koaloa haeba kamor'a hore mosebelisi a khaolelo ea phephelo ea metsi, a itsoella pele ho sebelisa marang-rang a likhoere-khoere.

Boleng tsa likhoere-khoere tse lokelang ho kena marang-rang a WASCO

Litaba tse amanang le lipehelo tsa hore na likhoere-khoere li lokela ho ba boleng bofeng hore li lokele ke ho kena kahar'a marang-rang a WASCO, li lokela ho tsebisoa basebelisi bao e seng ba malapeng ke WASCO. WASCO e lokela ho hlaloba marang-rang a teng likhoebong tse kholo joaloka lifeme le lipetlele khafetsa. Hona ke ho netefatsa hore marang-rang a joalo a ntse a sebetsa hantle le hore tikoloho e baballoe .

Ho tšoloha hoa likhoere-khoere

Taba e 'ngoe ea bohlokoa ke ho thibela ho tšoloha hoa likhoere-khoere le hore mehato e ka lateloang ke efe ha li se li tšolohile. Nakong eo likhoere-khoere li seng li qhalane, ho latela lipehelo, WASCO e lokela ho lokisa bothata boo nakong ea lihora tse mashome a mane (24) kamor'a hore e tsebisoe ka bothata bo joalo.

Thuto ho basebelisi

Lintlha tse latelang li lokela ho tsebisoa bareki kapa basebelisi ba hoketsoeng marang-rang a likhoere-khoere:

- Boikarabello ba mosebelisi litabeng tsa ho tšoloha hoa likhoere-khoere;
- Hore na moreki o lokela ho etsa joang nakong eo likhoere-khoere li tšolohang; hape
- Le hore na moreki o lokela ho qoba hore likhoere-khoere li tšolohe joang ☐

Litokelo tsa Lekhotla holim'a litefiso tsa khokelo ea motlakase

Lekhotla le hlahisitse litokomane tsa Tataiso Holim'a Khokelo ea Motlakase (Electricity Connection Charges guidelines) hore e lateloe ke K'hamphani ea Lesotho ea Motlakase (LEC) litabeng tsa litjeo tsa khokelo ea motlakase. Tokomane eo e thusa hore bohle ba lefelle khokelo ea motlakase ka tsela e nang le ponaletso.

D mong oa mesebetsi ea Lekhotla la Taolo ea Motlakase le Metsi Lesotho (LEWA) ke ho laola tšebetso ea lefapha la motlakase Lesotho. Lekhotla le etsa seo ka ho netefatsa hore bohle ba fumana litšebeliso tsa motlakase ka litheko tse senang leeme.

Ele ho fihlela seo, Lekhotla le hlahisitse litokomane tsa Tataiso Holim'a Khokelo ea Motlakase (Electricity Connection Charges guidelines) hore e lateloe ke K'hamphani ea Lesotho ea Motlakase (LEC) litabeng tsa litjeo tsa khokelo ea motlakase. Tokomane eo e thusa hore bohle ba lefelle khokelo ea motlakase ka tsela e nang le ponaletso. Tse latelang ke tse hlahang ka tokomaneng ena.

Tokomane ea ECCGs e reretsoe ho fihlela lintlha tse latelang: Ea pele ke hore e behe lipehelo tse hlakileng mabapi le litjeo tse lokelang ho pataloa tsa phetiso ea motlakase ka lithapo tse kholo.

Taba ea bobeli ke hore tokomane ena e thusa ka ho hlalosa litaba tse amang le maemo a marang-rang le lichelete tsa teng tseo moreki a lokelang ho li tseba ha a etsa kopo ea ho hokeloa motlakase. Ea boraro ke hore tokomane ena e fana ka tsela tharollong ea litletlebo tse amanang le litjeo tsa khokelo ea motlakase.

Tokomane ena e lumella hore mosebelisi a ka patalla o mong oa mefuta e 'meli ea patala ea khokelo. Mofuta oa pele ke moo ho senang marang-rang a motlakase

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Matlo a kentsoeng motlakase metseng ea mahaeng

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'me oa bobeli ke moo ho nang le marang rang. Moo ho senang marang rang, LEC e tlameha ho phethahatsa boithuto ba sebaka se amehang e le ho fumana hore na ho kaba le monyetla oa hore kamoso ho be le basebelisi ba bang tikolohong eo ba ka hlokanang kapa ho kopa ho hokeloa motlakase kamora hore mokopi oa pele a etse kopo a ba hokeloe motlakase. Haeba ho bonahala ho le joalo, mokopi o patalisoa litjeo tseo le ea tlang kamoso (kamor'a hae) a tlang ho li patalisoa.

Boemong bona, LEC e khutlisa litjeo tsa eona ha mosebelisi a ntse a reka motlakase le litjeong tse ling tsa ha marang-rang a arolelanoa ke baji ba bangata. Sena se bolela hore litjeo tsa khokelo li arolelanoa ke bohle ba fumanang molemo oa marang-rang a motlakase.

Boemong ba bobeli ke moo e bang kamor'a boithuto ba LEC, ha ho bonahale ho ka ba le mosebelisi e mong hape sebakeng seo mosebelisi oa pele a seng a entse kopo ea hore a hokeloe ho sona ka nakong e tlang kapa ea ka

bang le tlhoko ea motlakase. Ha boemo bo le joalo, ea etsang kopo (mokopi oa pele) o lokela ho patalla litjeo kaofela tse khaho ea marang-rang a motlakase kaha li molemong oa hae a le mong.

Taba e 'ngoe ke hore ha ho ka etsahala hore kamoso, thepa kapa marang-rang a motlakase a neng a patalletsoe molemong oa moreki a le mong, ebe a se e tlameha hore a sebelisoa ke bareki ba bang ba bacha, moreki ea joalo (oa pele) o lokela ho buseletsoa.

Moji a ka buseletsoa ho ipapisitsoe le lintlha tse latelang: hore o patetse bokae sebakeng sa ho hokeloa motlakase, boleng ba chelete ka nako eo basebelisi ba bacha fihlang, le hore na ka nako eo, litumellano le LEC li tlabile li saletsoe ke nako e kae li sebetse.

Baji kapa bareki bohle ba lokela ho kenya letsoho ka tsela e tsoanang, e senang tšekamelo, khokelong ea motlakase □

Mokhoa oa ho rarolla litletlebo ka bokena lipakeng ba Lekhotla

Bokena lipakeng ke mokhoa o bobebe ho feta oa ho ea makhotleng. O ka sebelisoa ke LEWA ha feela litaba tse tsekoang li amana le tšebetso ea Lekhotla. Lekhotla (LEWA) lona le leka ka tsela tsohle hore le se etse qeto kapa hona ho nyenyeletsa mahlakore. .

J oalo kaha ho se ho ile hoa hlaloso ka nako e fetileng, Lekhotla la Taolo ea Motlakase le Metsi Lesotho (LEWA), le rarolla litletlebo haeba litsi tse taolong ea lona tsa phano ea litšebeliso li sa arabela litletlebo.

E le mokhoa oa ho rarolla litletlebo ka nako e khutšoanyane, Lekhotla kamor'a hore le batlisisa ka tletlebo, le ka ikeletsa hore tletlebo e ka rarolloa ka mokhoa ona oa bokena lipakeng (mediation).

Mokhoa ona oa tharollo ea litletlebo o fapane le mekhoe e meng ka hore ke oa lekunutu le oa boithaopi ho ba

amehang. Lekhotla le kena lipakeng le sa nke lehlakore, le kena feela ho tsamaisa tšebetso ea hore ba tsekang ba nke karolo qetong e ka fihleloang ke bona.

Bokena lipakeng ke mokhoa o bobebe ho feta oa ho ea makhotleng. O ka sebelisoa ke LEWA ha feela litaba tse tsekoang li amana le tšebetso ea Lekhotla. Lekhotla (LEWA) lona le leka ka tsela tsohle hore le se etse qeto kapa hona ho nyenyeletsa mahlakore.

Lekhotla le sebeletsa hore mahlakore ka bobeli a lokolohe ho buisana ka lintlha tsa bohlokoa 'me a fihlele tumellano. Hape Lekhotla le thusa mahlakore ho hlahisa

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Tse ling tsa litletlebo li bakoa ke marang-rang a motlakase kahar'a metse

lintha tse ka thusanang tharollong ea tletlebo, ebile ho ntse ho hlokometsoe litaba-tabelo tsa mahlakore ka bobeli.

Ha ho sebelisoa mokhoa ona oa bokena lipakeng, litaba li rarolloa ka tsela e senang litjeo tse holimo 'me ho ntse ho bolokiloe le likamano tse ntle lipakeng tsa mahlakore a mabeli a tsekisanang.

Sebopeho sa mokhoa ona oa bokena lipakeng se ka hlaloso ka tsela e latelang:

- Bokena lipakeng ke mokhoa oa ho rarolla tletlebo o sa tlameng joalo ka oa makhotleng a molao. Leha ho le joalo, ba tsekisanang ba nka karolo ea ho buisana le ho nka qeto holim'a khang ea bona. Ea amehang litabeng tsa tletlebo, a ke ke a tlamelloa hore a amohele qeto eo a sa lumellaneng le eona;
- Bokena lipakeng ke mokhoa oa ho rarolla litletlebo ka lekunutu. Ba amehang litabeng ba ke ke ba tlamelloa hore ba ntše litaba tseo ba nkang ele tsa lekunutu. Haeba molemong oa ho fihlela tharollo, ebe molli o khetha ho ntša tseo tsa lekunutu, litaba tseno li ke ke tsa feltisetsoa ho e mong kappa tsa ntšetsoa kante, le ha ele makhotleng a molao.

Bohle ba amehang ba na le bolokolohi ba ho bua litaba tsohle ba sa tšoha hore litaba tsa bona li ka tsejoa ke batho bao li sa ba ameng.

- Bokena lipakeng ke mokhoa oa ho rarolla litletlebo moo feela batseki ba nang le takatso e itseng tletlebong. Makhotleng, qeto e etsoa holima lintlha tsa tletlebo le melao e amehang. Empa ho ea ka mokhoa oa bokena lipakeng, batseki ba tataisoa ke litakatso tsa bona.

Molemo oa mokhoa ona oa bokena lipakeng ke oa hore leha tumellano e sa fihleloa, ba amehang ba tla be ba hlalositse le ho lemoha linthla tsa bohlokoa tse mabapi le tletlebo. Ka ho etsa joalo, haeba tletlebo e isoa makhotleng ke lehlakore le leng kamorao ho hore bokena lipakeng bo etsoe, mahlakore a tla be a itokisitse ka litaba tsa kopano ena ea bokena lipakeng.

Taba e 'ngoe ea bohlokoa ke hore ha ho sebelisoa mokhoa ona oa kena lipakeng, ba tsekang ha ba qobelloe ho tla le babuelli.

Empa leha ho le joalo, molao o tsamaisang litaba tsa litletlebo oa Lekhotla Khaolo ea bosupa, temana ea boraro, (Section 7(3) of the LEA (Resolution of Disputes),

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Rules, 2010) o lumella balli hore ba ka tla le babuelli ba bona litabeng leha sena se sa bolele hore ho tla lateloa tsela ea makhotla ea tharollo ea litletlebo.

Ha ho etsahala hore qeto e fihleloe ke ba tletlebang, LEWA e nka tletlebo e felile. Empa ha mahlakore a mabeli a sa fihlela tharollo kapa tumellano litabeng tsa

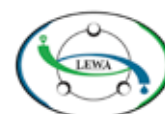
bona, Lekhotla le etsa qeto ka Boto ea lona.

Haeba molli a ntse a sa khotsofalla qeto ea Lekhotla, tletlebo e ka fetisetsoa makhotleng a molao sebakeng sa tliatlhobo. Mapaki ohle a hlahisitsoeng kopanong ea bokena lipakeng, a ke ke a sebelisoa makhotleng tletlebong e tšoanang □

Motlakase o **kotsi** ha o sebelisoa hampe!



Ke 'nete hore **motlakase** o bohlokoa haholo maphelong a rona ka kakaretso. Ho tloha nakong eo re tsohang, ho fihlela ha re robala, re sebelisa motlakase. Ka lebaka lena, ke ntho e sa makatseng hore re o sebelisa ntle le ho se nahane mathata a ka bakoang ke ho o sebelisa hampe, 'me oa hlahisa batho **kotsi** kapa hona ho ba bolaea.



Lekhotla la Taolo ea Motlakase le Metsi Lesotho
le na le bokirabello ba ho hlokomelisa sechaba ka tšebelei so e mope ea motlakase e ka bakang likotsi.



U tšoenyehile ka Boleng ba Metsi?

Hape le...

- *Likhakanyo tsa khokelo tsa metsi • Khokelo tsa metsi*
 - *Khaolo ea phephelo ea metsi • Khokelo*
 - *Khaolo ea phephelo e bakiloeng ke bothata
ba marang-rang a WASCO?*

Lekhotla la Taolo ea Motlakase le Metsi (LEWA) le hlahisitse litokomane tse 'maloa tseo ka tsona taolo ea metsi le likhoerekhoere e tlang ho phethahatsoa ka tsona. Ka hara tse ling, Lekhotla le hlahisitse tokomane ea Lipehelo tsa Boleng ba Litšebeletso le Phephelo tsa Metsi le Likhoerekhoere (Urban Water Quality of Service and Supply Standards - QOSSS). Tokomane ena molemo oa eona ke hore K'hamphani ea Metsi le Likhoerekhoere (WASCO) e fane ka litšebeletso e ipapisitse le lipehelo tse behiloeng tse kahar'a eona. WASCO e lebelletsoe hore ebe e qalile ho kenya lipehelo tsena tšebetsong ho tloha ka Mphalane 2013.

*Molemong oa litšebeletso
tse phethahetseng holim'a metsi
le likhoerekhoere literopong.*

Ho fumana tlhakisetso e felletseng, ikopanye le rona: 7th Floor, Moposo House, Kingsway, Maseru, Lesotho

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Mathata a metsi kapa motlakase?
Pele, teka tletlebo ea hau
ho LEC kapa WASCO e le hore...

**Bothata bo
Rarololloe**

*Basebelisi ba litšebeletso tsa **LEC** le **WASCO**
ba ka teka litletlobo tsa bona **LEWA** kamora moo.*

*O mong oa mesebetsi ea Lekhotla ke ho rarolla litletlobo tsa bona ka litšebeletso
tseo ba li fuoang ke litsi K'hamphani ea Motlakase Lesotho (LEC) kapa K'hamphani
ea Metsi le Likhoerekhoere (WASCO)- ha feela li sa rarolloa ke litsi tseo.*



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